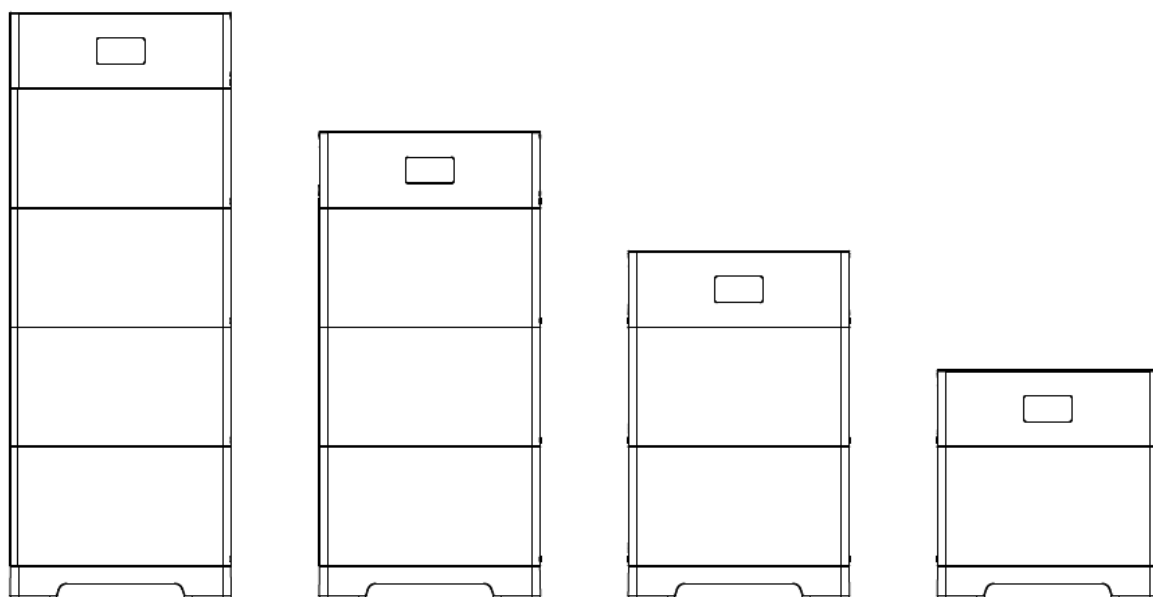


# User manual

SunESS-5H/10H/15H/20H series



Version: V1.1

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## NOTICE

Due to the product update caused by the actual deviation from the data, please refer to the actual. This manual is subject to update without notice. For more product details and latest documents, please contact the supplier for the latest version.

### 1 Safety precaution

Read the manual carefully and operate in accordance with the safety precautions. Refer to local safety regulations on items not covered in this manual. Electrical installation, maintenance must be performed by professional / qualified personnel.

#### 1.1 Storage and installation environment







- Handle the product gently, prevent from dropping
- Avoid open flame; keep away from flammables, explosives or corrosive chemicals
- Choose cool and dry place for storage and installation
- Prevent from water or humid intrusion
- Prevent from accidental access (children and animals)
- Do not step on the product packaging.
- Do not place any foreign objects on top of the battery pack.
- Do not store the battery pack upside down

#### 1.2 Battery safety guidelines











- Prevent from electrostatic discharge
- Wear insulating gloves when handling batteries.
- Do not energize auxiliary power during installation
- Check the polarity carefully before switching on the system
- Defected or damaged batteries shall not be charged or discharged.

#### 1.3 Warning signs and stickers

---

|   |  |   |                          |
|---|--|---|--------------------------|
|  | Warning Generic hazard                               |  | DO not mix with domestic |
|  | Warning<br>High Voltage -<br>Electrical shock hazard |  | Please recycle           |
|  | No flame   |  | This side up             |

---

|   |   |   |  |
|---|---|---|--|
|  | No stepping on  |  | User manual                                  |
|  | Warning<br>High temperature                                 |  | Protective Earth<br>(connector)              |
|  | Warning<br>High Voltage<br>Wait 5 min till fully discharged |  | Protective Earth<br>(general identification) |
|  | Do not short circuit<br>(cut off power)                     |  | Keep away from children                      |
|  | Fragile   |  | Do not get wet                               |

## 1.4 Emergency handling

Wear personal protective equipment (PPE) such as goggle, facemask, insulated gloves and boots. Evaluate the situation before taking remedy action. When it is safe to do so, disconnect external AC or DC power connection.

Damaged or deformed battery enclosure

Risk of chemical leakage (i.e. electrolyte) and internal short-circuit.



Warning

Deformed or severely damaged battery pack can lead to piercing of cell pouch (chemical leakage) or internal short-circuit (thermal runaway). The damaged battery pack can release toxic gas. Keep away from it.

In case of accidental skin contact, wash the skin thoroughly with soap and seek medical advice. For eye contact, wash under running water (~15 minutes) and require immediate medical attention.

Fire hazard

If the fire is not from the battery or not spread to the battery, use FM-200 or CO<sub>2</sub> fire extinguisher to put out the fire.

If the battery pack catches fire, do not attempt to put out the fire and evacuate immediately.

Seek medical in case of inhalation of pungent and toxic fumes.

Keep damaged batteries isolated and call your local fire department. Contact service for further support.

Water damage

Risk of electric shock and internal short-circuit. In case of splash or water spillage, when it is safe to do so, dry the product. If any part of the battery system is submerged, keep away from water.

Do not reuse the submerged battery. Contact a service for support.

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## 2 Product description

SunESS-H is a plug-in energy storage system. The battery module can convert high voltage direct current (HVDC) into low voltage direct current (LVDC) through DC to DC conversion inside the battery and stores the power in batteries, it can also convert LVDC into HVDC and send the power to the grid through the inverter.

### 2.1 Product introduction

- Residential energy storage system with lithium iron phosphate (LFP) technology
- Modular design, single battery system with 5 to 20kWh (1 – 4 pcs battery)
- Single battery module is equipped with DC to DC conversion, which increases the output voltage to 350~450V
- Supports power expansion, and the single battery system with power 2.5 to 10kW
- Expandable to 60kWh (3 SunESS-H connected in parallel)
- Support the mixing of new and old batteries.
- Indoor or outdoor installation (IP65)
- PCS communication interface: CAN or RS485
- Bluetooth and WiFi for Mobile APP (PowerLite)
- Advanced battery management system (BMS) provides data acquisition, status monitoring and control to ensure the safe and reliable operation of the system.

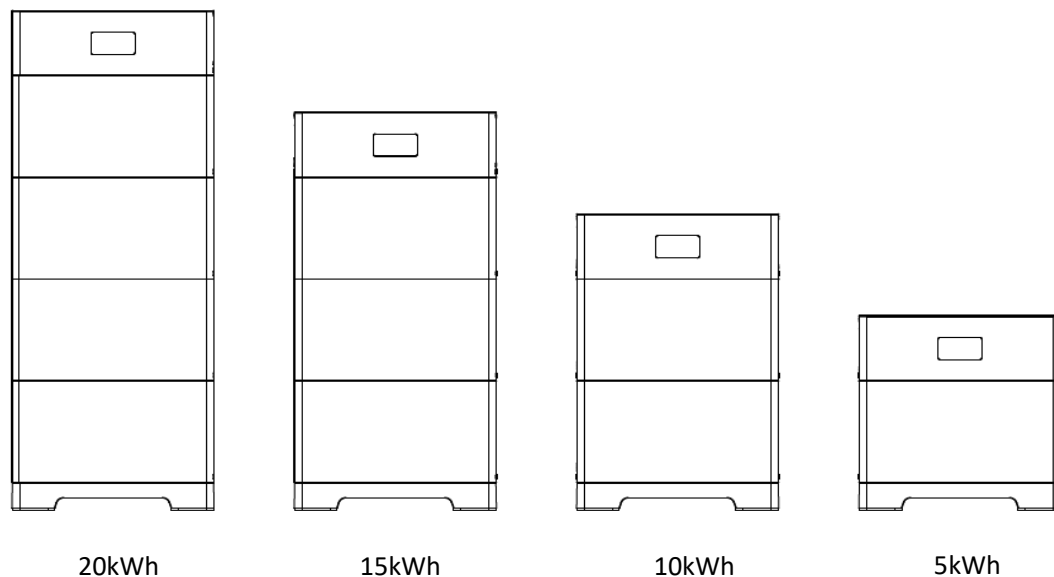


Figure 2-1-1 SunESS-H configurations

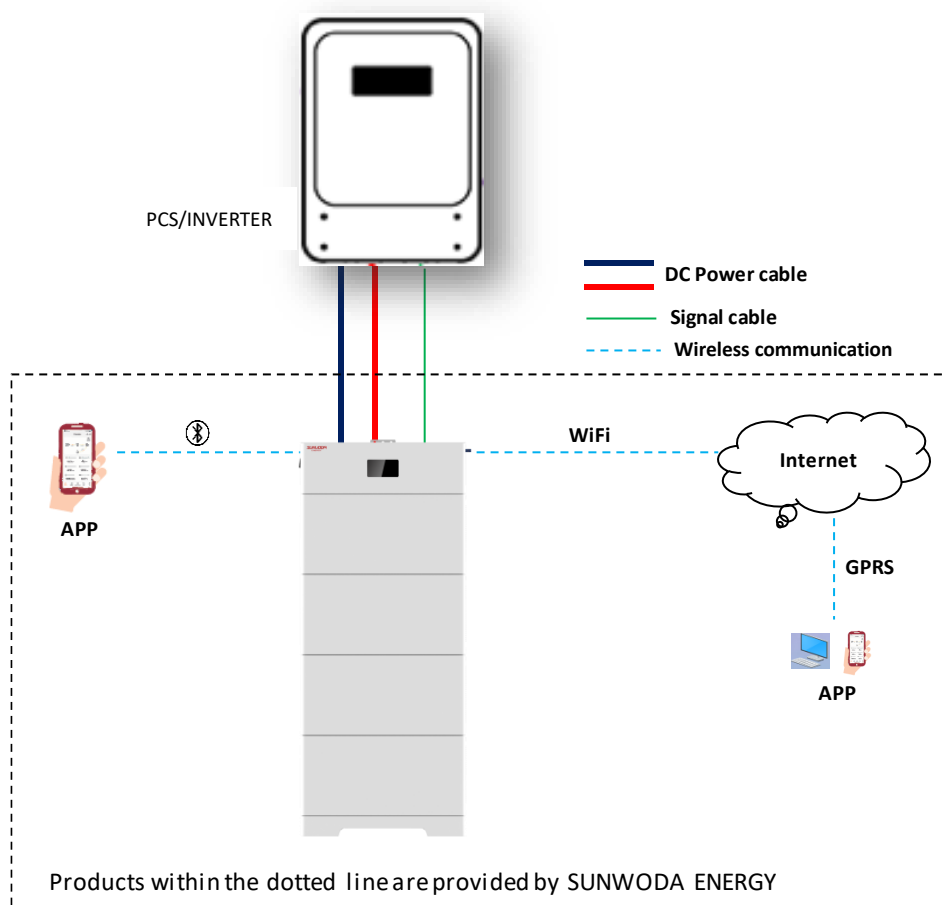


Figure 2-1-2 System topology

## 2.2 Appearance description

- Appearance of the whole system

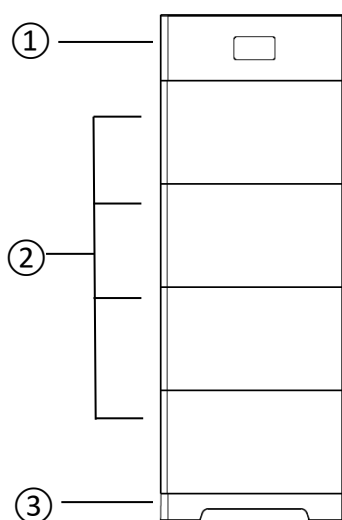


Figure 2-2-1 Appearance of the whole machine

- ① Control module      ② Battery module      ③ Mounting the base

● Control module

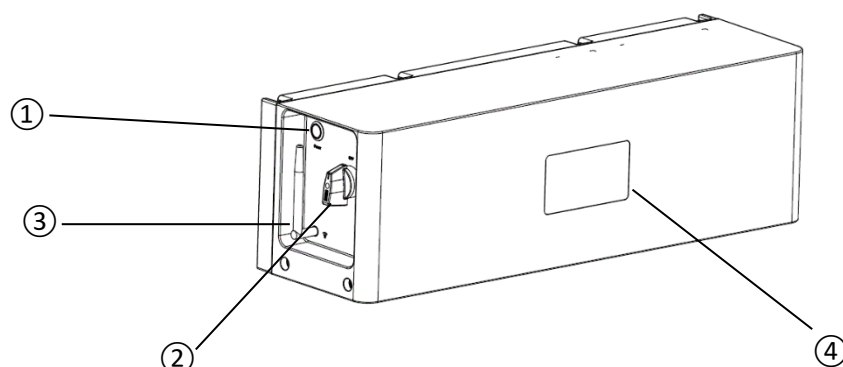


Figure 2-2-2 Left side of control module

① Power button    ② DC breaker    ③ Wi-Fi antenna    ④ display

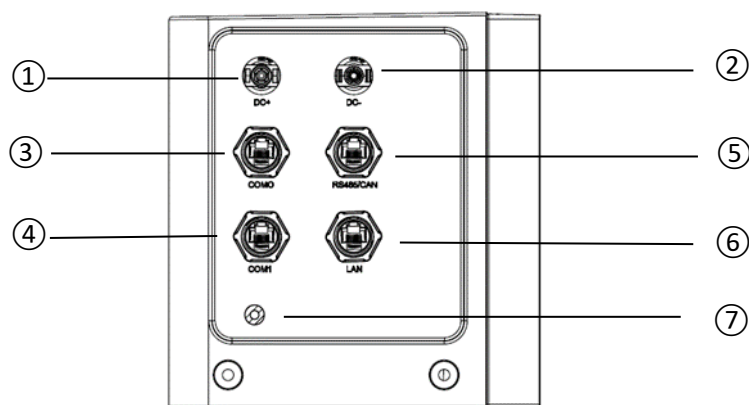


Figure 2-2-3 Right side of the control module

① Output Positive (DC+)                      ② Output Negative (DC-)  
 ③ Parallel communication 0 (COM0)        ④ Parallel communication 1 (COM1)  
 ⑤ PCS communication (RS485/CAN)       ⑥ Maintenance (LAN)  
 ⑦ Protection earth (PE)

● Battery module

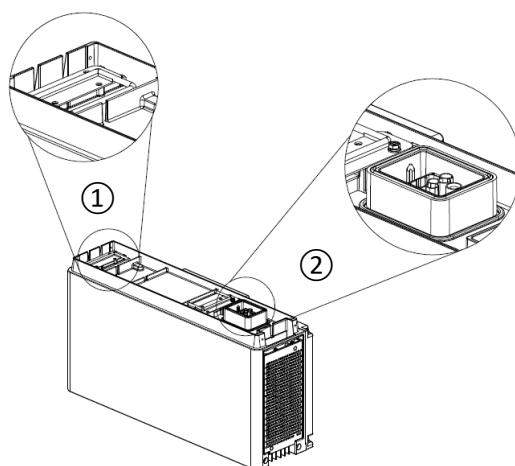


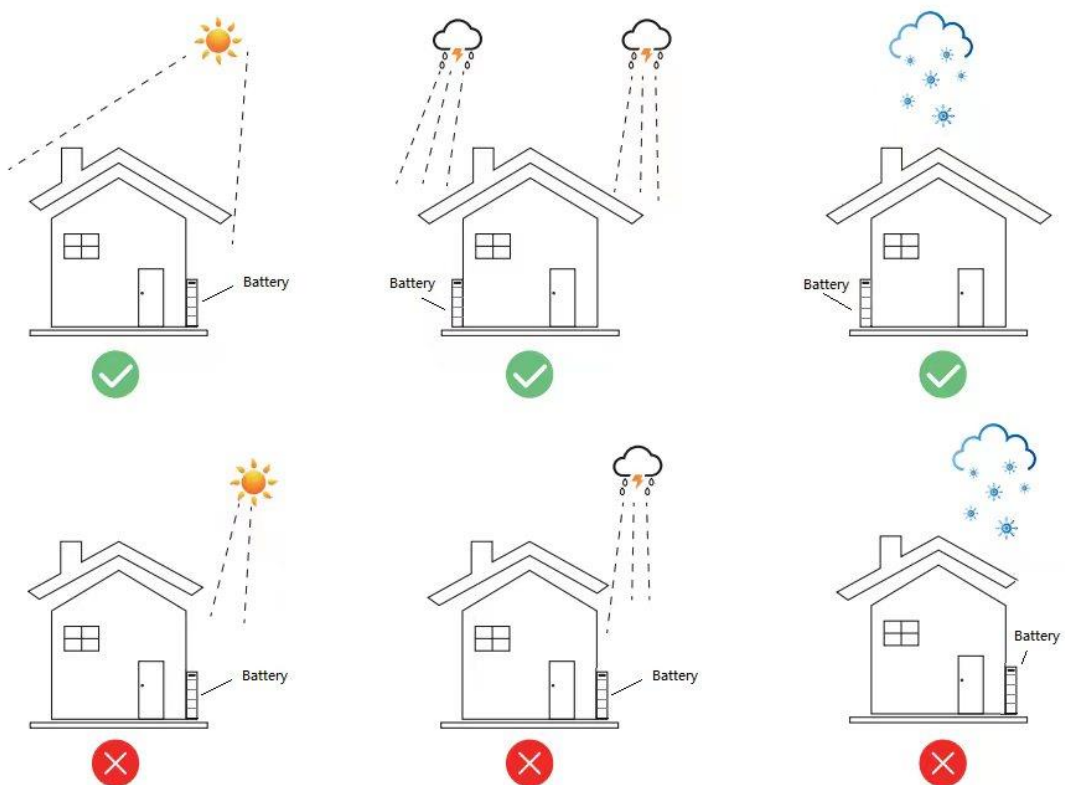
Figure 2-2-4 Structure diagram of battery module

① Handle    ② Power/communication connector

## 3 Installation guide

### 3.1 Environmental requirements

- a. Ambient temperature:  $-10^{\circ}\text{C}\sim+50^{\circ}\text{C}$  (recommended:  $10^{\circ}\text{C}\sim35^{\circ}\text{C}$  or  $50^{\circ}\text{F}\sim95^{\circ}\text{F}$ ).
- b. Ambient humidity: 5-95%.
- c. Altitude < 4000m.
- d. For outdoor installation
  - Avoid direct sunlight
  - Avoid rain and snow
  - Avoid location susceptible to flooding
  - Install under shed if possible
- e. For indoor installation
  - 3 feet clearance from doors, windows, driveway or other batteries
  - Keep away from heating device.
  - Prevent from corrosive chemicals
  - Prevent from water spillage
  - Consider location equipped with ventilation fans, smoke, heat, or flammable gas detector



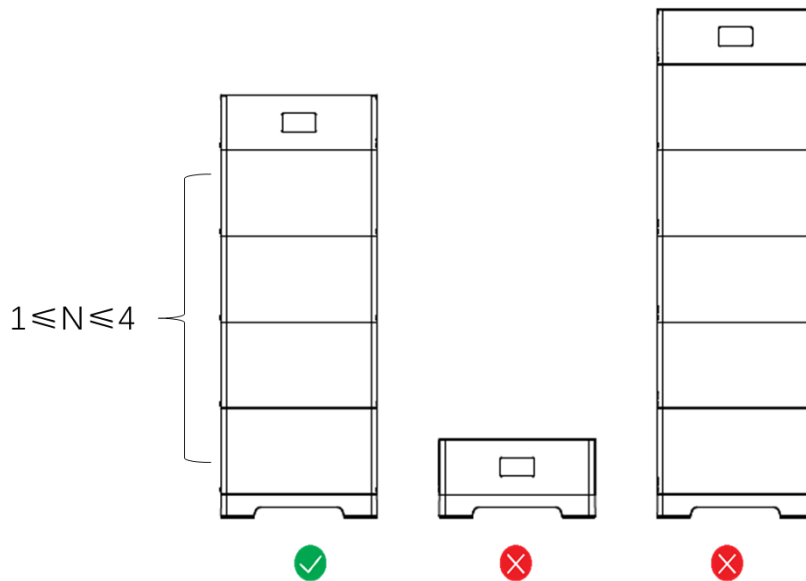




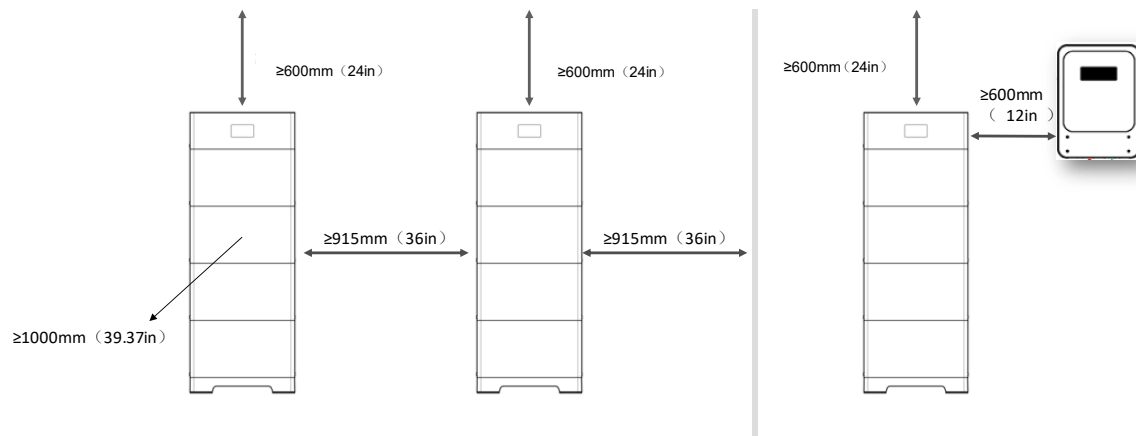
SunESS-H performance degrades when ambient temperature is below 10°C(50°F) or above 40°C(104°F) degrees.

### 3.2 Installation physical requirements

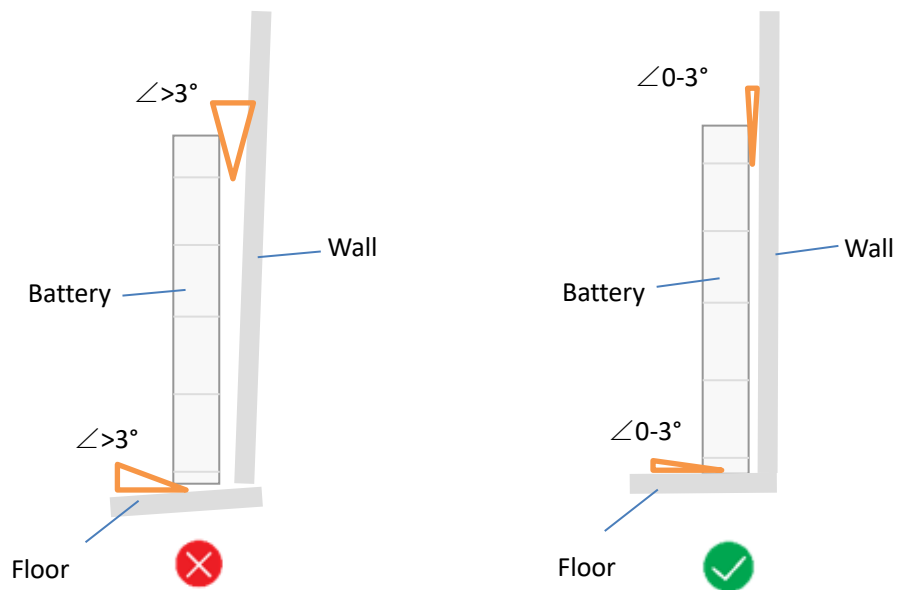
#### a. Item inspection



#### b. Installation clearance

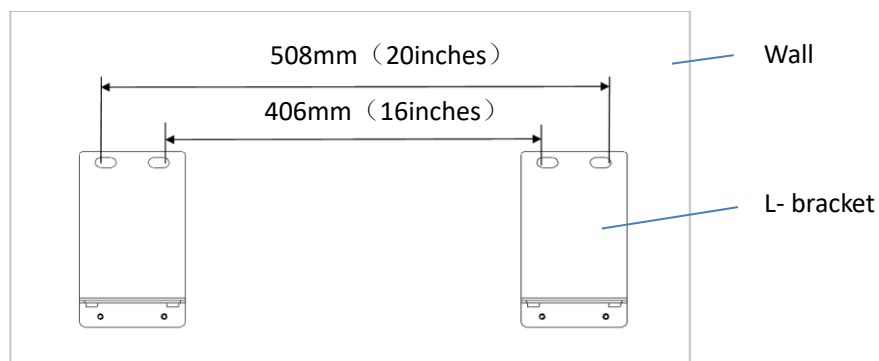


### c. Level control



### d. L-bracket fixing bolt positioning

Take into account the actual surface condition before fixing the L-bracket: the bolt spacing is 406 mm (16 inches) for the inner ones and 508mm (20 inches) for the outer ones, as illustrated below.



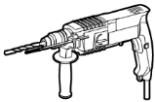
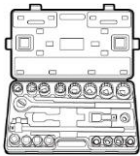


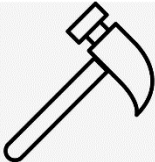

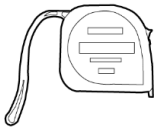
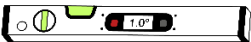
### e. Prepare the wall-mounting surface before drilling







Avoid electricity wire, metal conduit or pipe inside the wall; consider using wall scanner (wall detector)

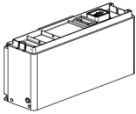

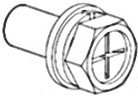
### 3.3 Installation

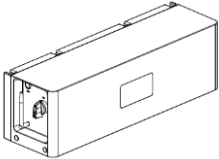
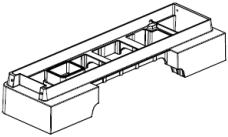

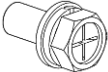
#### 3.3.1 Installation tools (Prepared by installer)





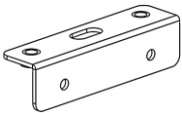

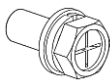


|   |   |   |   |
|---|---|---|---|
|  <p>Impact drill<br/>(3/8 &amp; 13/64 drill)</p> |  <p>Torque wrench<br/>(7/16 &amp; 9/16<br/>hexagonal socket)</p> |  <p>Marker pen</p> |  <p>Electric screwdriver</p> |
|  <p>Hammer</p>                                   |  <p>Detector</p>   |  <p>Steel tape</p> |  <p>Level ruler</p>          |



| Personal Protective Equipment (PPE)  |   |  |   |
|--|---|--|---|
|  <p>Safety gloves</p> |  <p>Safety goggles</p> |  <p>Dust mask</p> |  <p>Safety shoes</p> |

#### 3.3.2 Packaging components

| Battery Module Packaging Components  |   |   |
|--|---|---|
|  <p>Battery module<br/>X1</p> |  <p>Screw cover<br/>X4</p> |  <p>Fixing screws<br/>(M5*12) X4</p> |

| Control Module Packaging Components  |  |   |   |
|--|--|---|---|
|  <p>Control module X1</p> |  <p>Base X1</p> |  <p>L-bracket X4(max)</p> |  <p>Fixing screws<br/>(M5*12) X12(max)</p> |

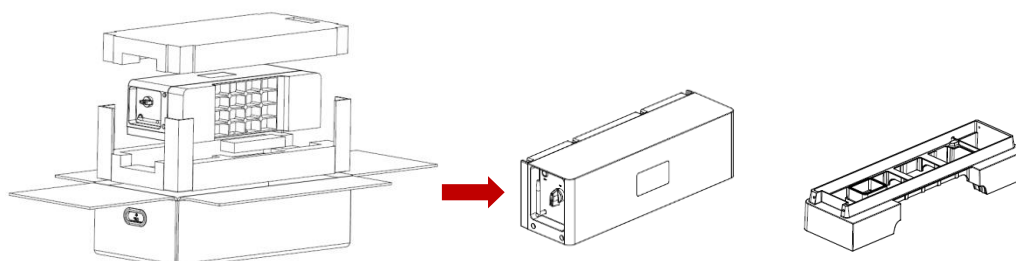
|   |  |   |   |
|---|--|---|---|
|  <p>Expansion screw<br/>M8*80 X4(max)</p>  |  <p>Self-tapping screws<br/>M6*60 X4(max)</p> |  <p>M6*18*2 large flat<br/>pad X4 (max)</p> |  <p>Grounding Terminals X1</p>     |
|  <p>Angle bracket X4(max)</p>  |  <p>Screw cover X4</p>                        |  <p>Fixing screws<br/>(M6*14) X8(max)</p>    |  <p>M8 flange nuts<br/>X4(max)</p> |
|  <p>User manual<br/>SunESS-SH/10H/15H/20H series<br/>Version: V1.0</p> <p>User manual X1</p> |  |   |   |

| Cable kit Packaging Components  |   |   |  |
|---|---|---|--|
|  <p>Positive wire harness<br/>X1</p> |  <p>Negative wire harness<br/>X1</p> |  <p>PCS-RS485/CAN<br/>communication cable X1</p> |  <p>120ohm resistance</p> |

### 3.4 Installation steps

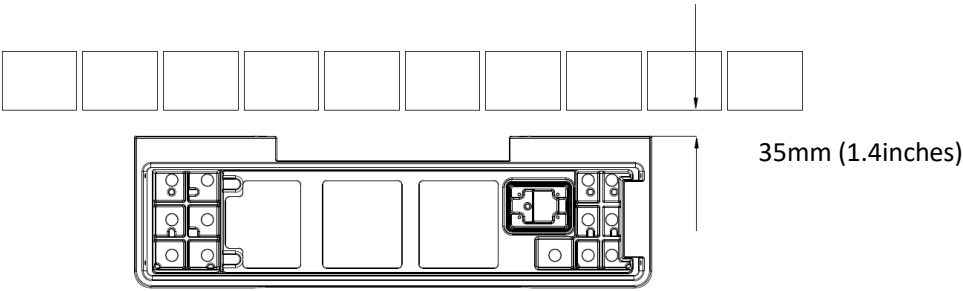
#### a. Place the base

Take the control module and base module out of the carton and put them side by side.

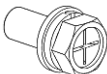
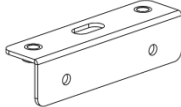


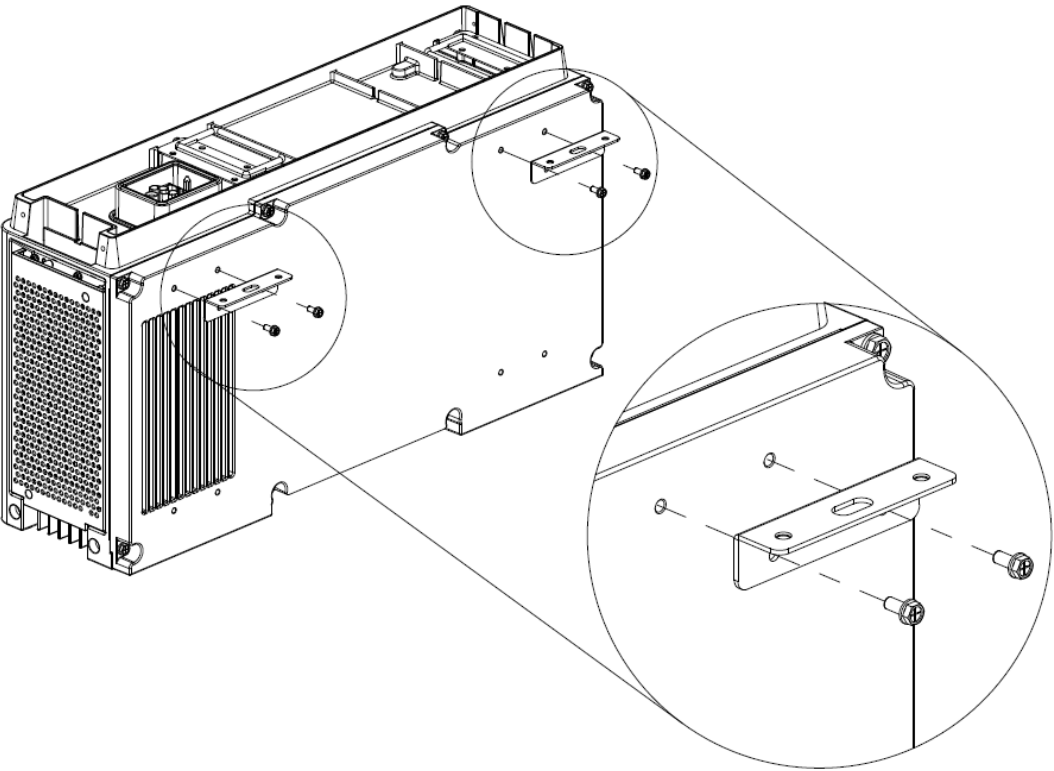
The base module should be placed on a level ground, parallel to the wall. The clearance to the wall

should be 35mm (1.4inches).

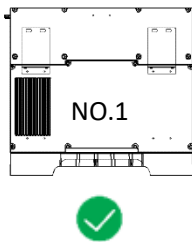
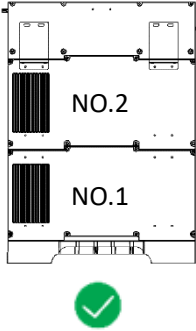
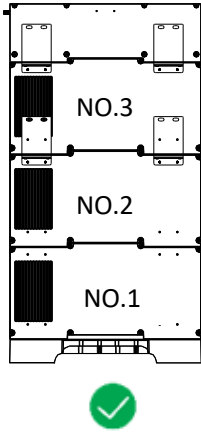
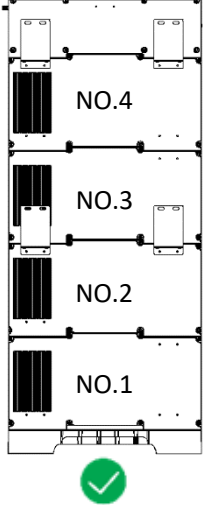


**b. Install the angle bracket**

|               |       |       |   |
|---------------|-------|-------|---|
| Fixing screw  | M5*12 | 4 pcs |  |
| Angle bracket | -     | 2 pcs |  |



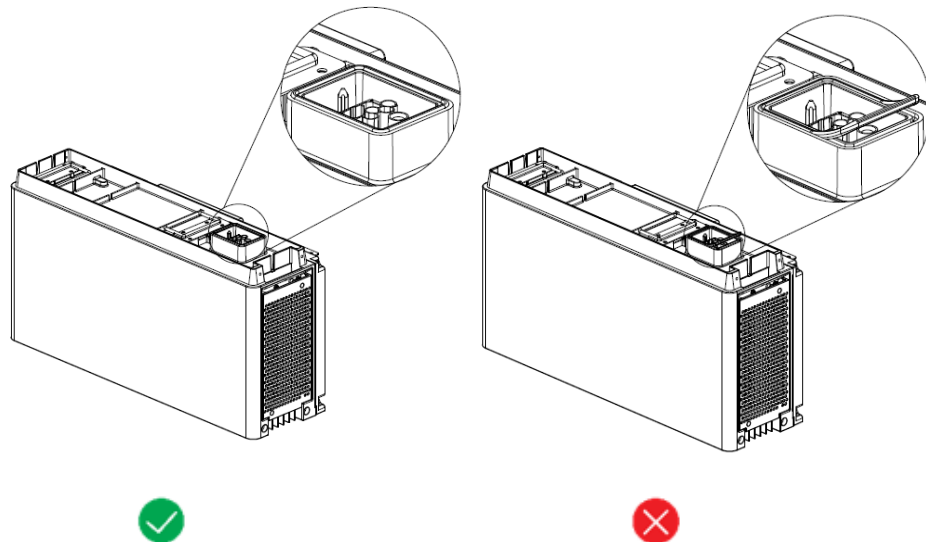
Refer to the following for the recommended the wall mounting assembly (angle bracket + L-bracket) installation:

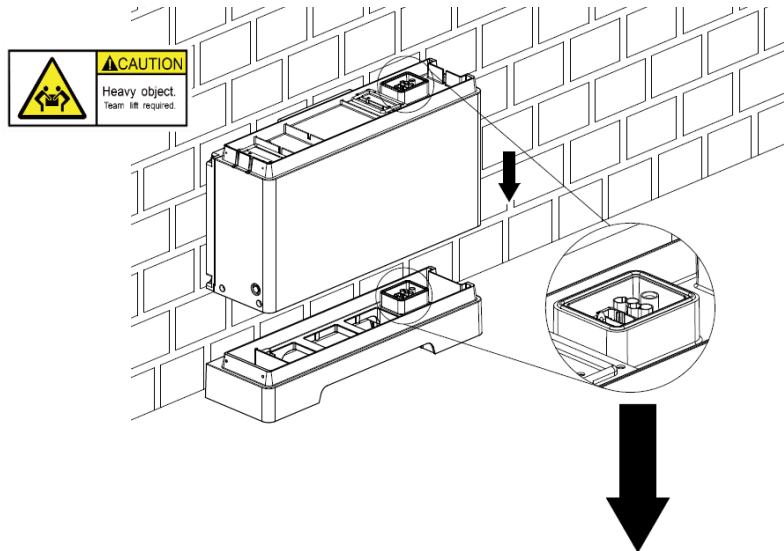
|   |   |  |   |
|---|---|--|---|
|  |  |  |  |
| 1 mounting assembly on<br>Batt. No.1  | 1 mounting assembly on<br>Batt. No.2  | 2 pcs mounting assembly on<br>Batt. No.2<br>Batt. No.3                             | 2 pcs mounting assembly on<br>Batt. No.2<br>Batt. No.4                              |

### c. Stack battery module





Before stack battery module, please remove the waterproof cover and check that the terminal sealing ring is well fixed.

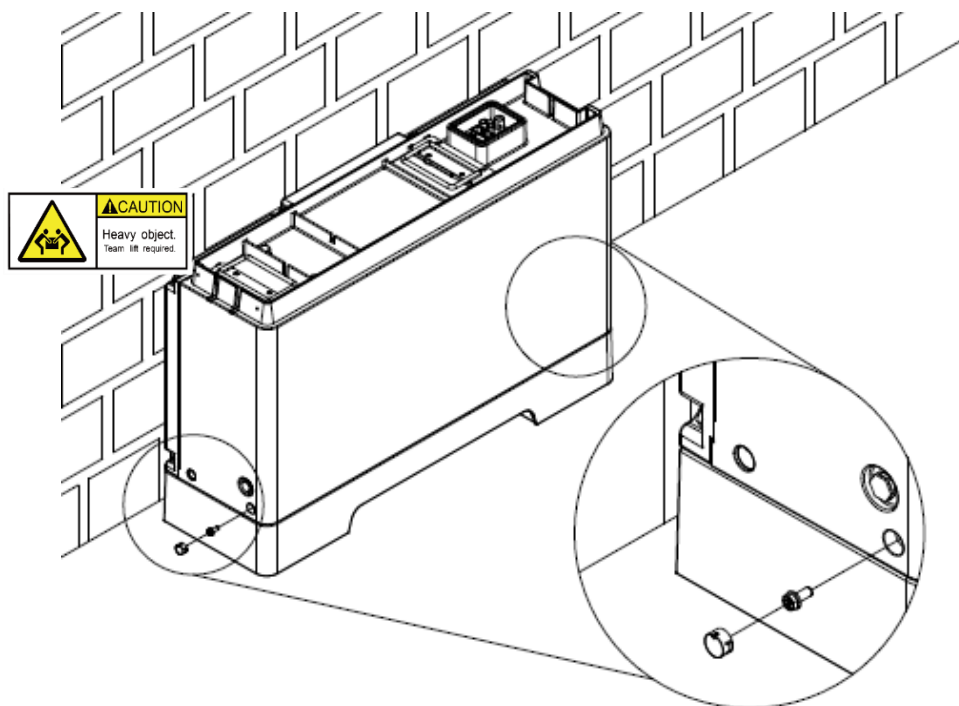




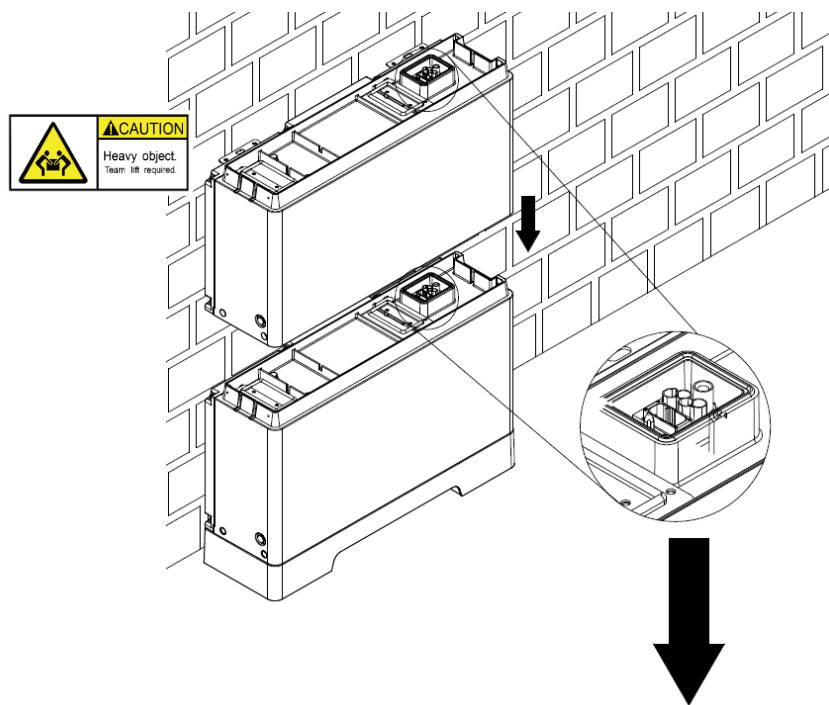
Unit weights 50kg (110.2lbs). Two or more people are necessary. Align the connector side first, then stack gently to avoid damaging the connector!

#### Fasten the installed battery module

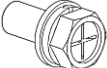

|              |         |       |   |
|--------------|---------|-------|---|
| Fixing screw | M5*12   | 4 pcs |  |
| Screw cover  | plastic | 4 pcs |  |

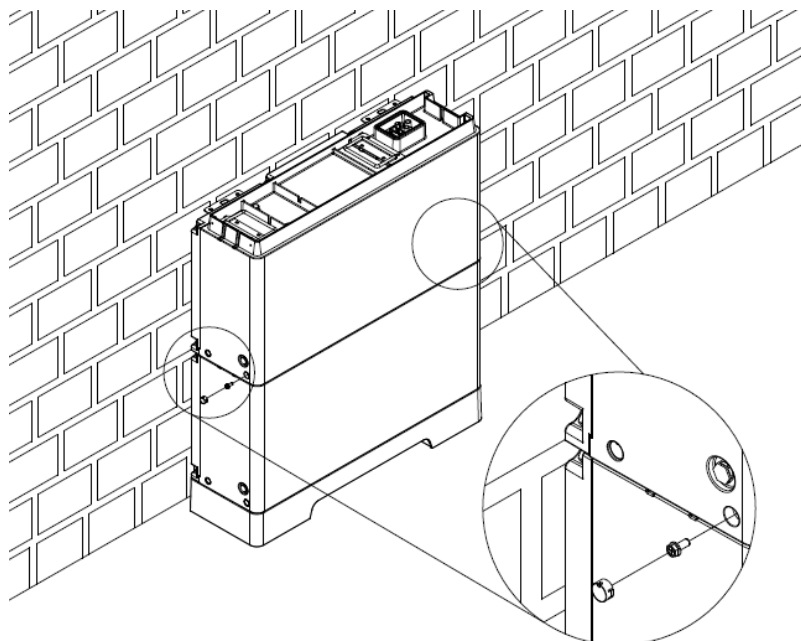


#### d. Adding additional battery module




#### Fasten the stacked battery module

|              |         |       |   |
|--------------|---------|-------|---|
| Fixing screw | M5*12   | 4 pcs |  |
| Screw cover  | plastic | 4 pcs |  |



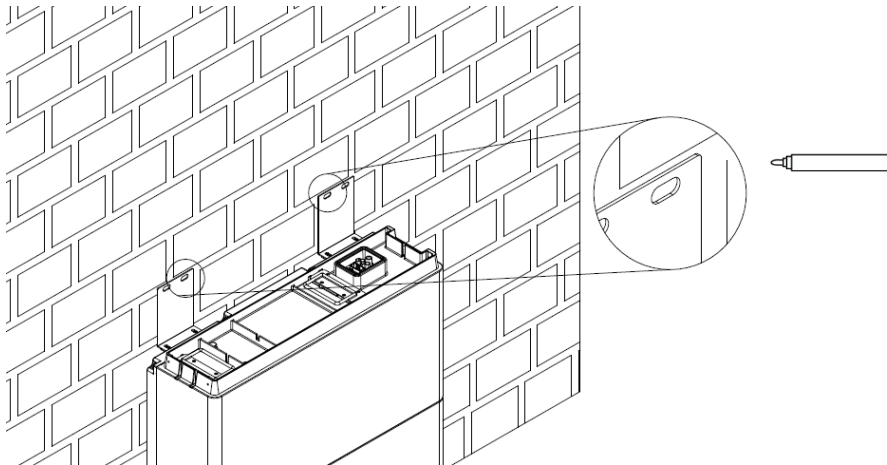


### e. Install L-bracket

|           |   |       |   |
|-----------|---|-------|---|
| L-bracket | - | 2 pcs |  |
|-----------|---|-------|---|

#### ① Mark the screw position

Place the L- bracket against the wall on the angle bracket and mark the drilling point





#### ② Drilling (for concrete or brick wall) and fixing the L-bracket to the wall

Use PE bag (the product packaging) to prevent falling debris.

Case 1 for concrete wall or brick

|                 |       |       |   |
|-----------------|-------|-------|---|
| Expansion screw | M8*80 | 2 pcs |  |
| Flange nut      | M8    | 2 pcs |  |

Case 2 for wooden wall

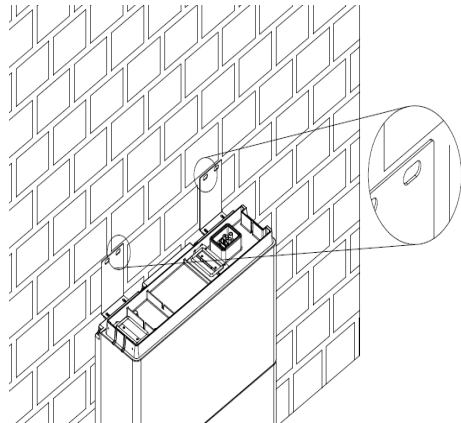
|                     |       |       |   |
|---------------------|-------|-------|---|
| Self-tapping screws | M6*60 | 2 pcs |  |
| Large flat pad      | M6    | 2 pcs |  |

Note: The self-tapping screw must penetrate the stake 38mm.

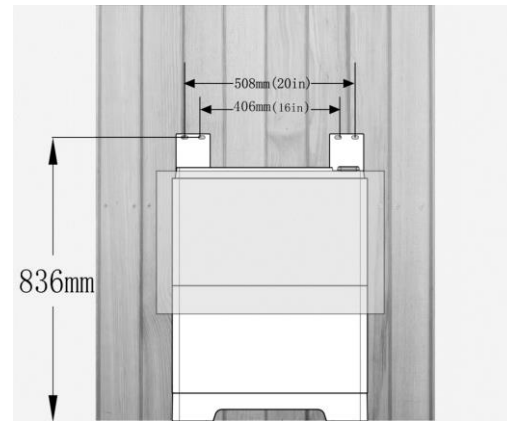
1, Use M6\*60 2pcs self-tapping screws to drill directly into the stake.

2, Use a 13/64 bit to pre-drill the holes if there are concrete wall partitions in front of the stakes.

Case 1



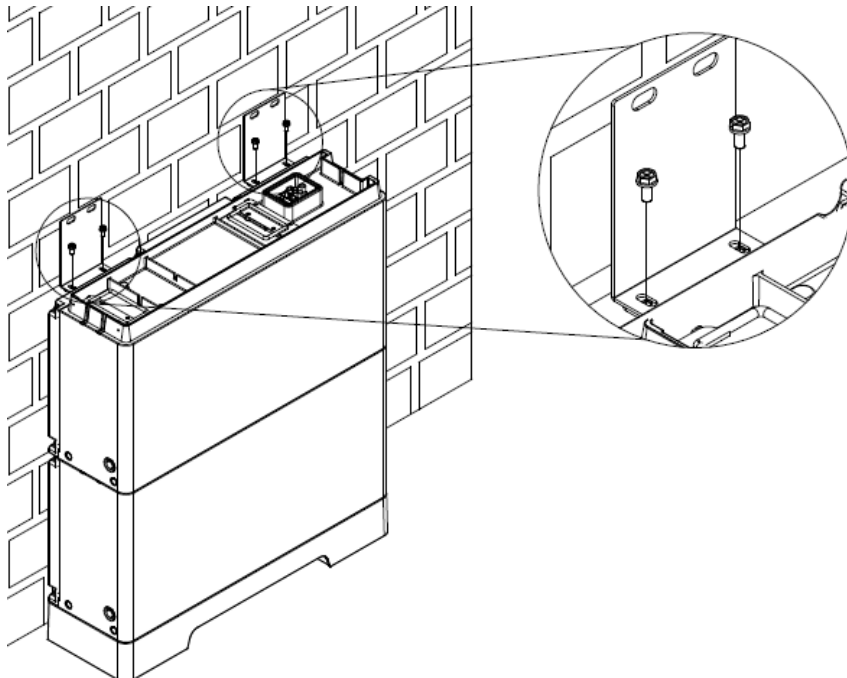
Case 2



Make sure the connector is clean from debris.

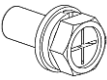

③ L- bracket assembly

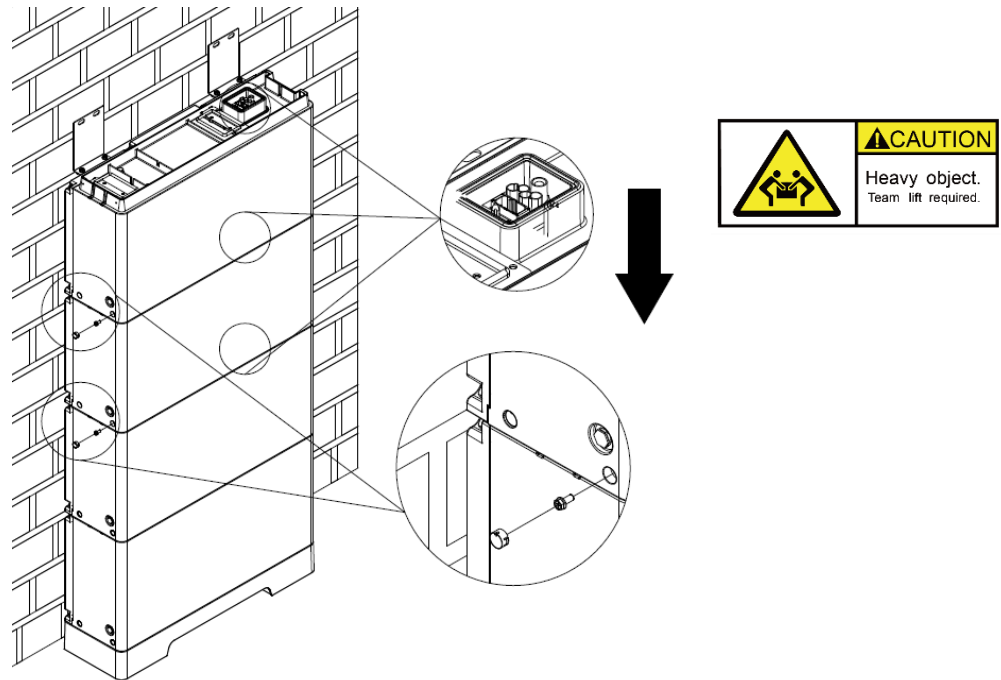
|           |       |       |   |
|-----------|-------|-------|---|
| Hex screw | M6*14 | 4 pcs |  |
|-----------|-------|-------|---|



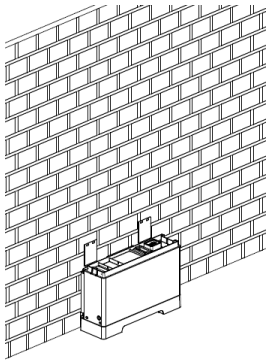
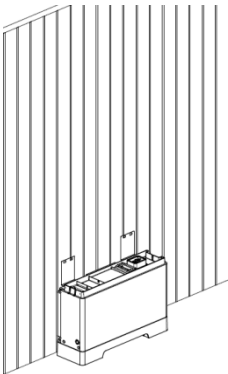
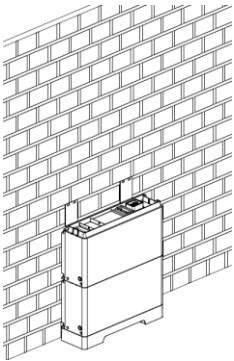
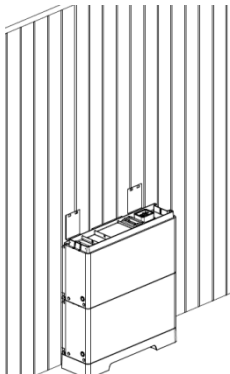
**f. Stack additional battery modules (up to 4 battery modules in total)**

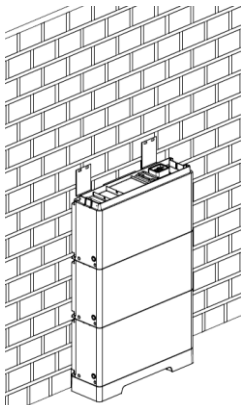
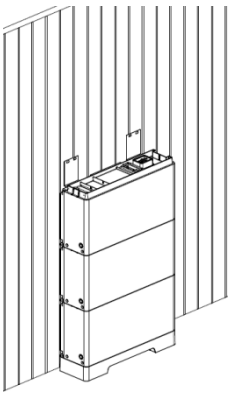
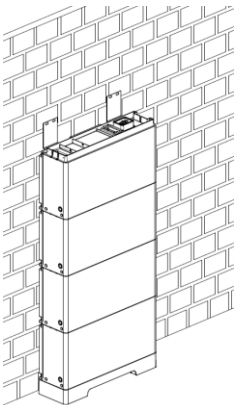
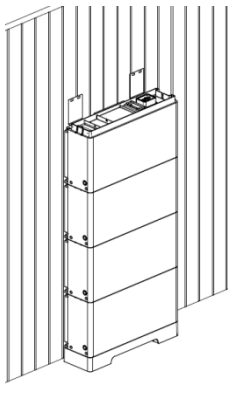
Fasten the stacked battery module

|              |         |       |   |
|--------------|---------|-------|---|
| Fixing screw | M5*12   | 8 pcs |  |
| Screw cover  | plastic | 8 pcs |  |



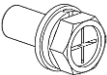

**g. The overall bracket completes the installation position arrangement**

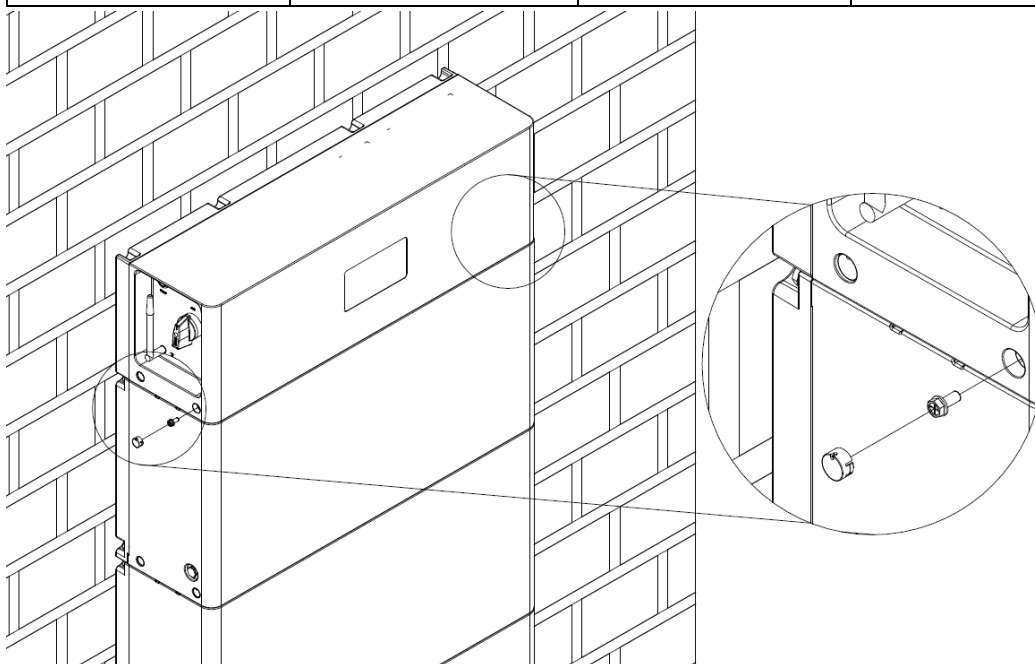
| SunESS-5H   |   | SunESS-10H   |   |
|---|---|--|---|
| Concrete wall   | Wooden wall   | Concrete wall  | Wooden wall   |
|  |  |  |  |

| SunESS-15H  |   | SunESS-20H   |   |
|---|---|--|---|
| Concrete wall   | Wooden wall   | Concrete wall  | Wooden wall   |
|  |  |  |  |

#### h. Control module installation

##### ① Fasten the stacked battery module

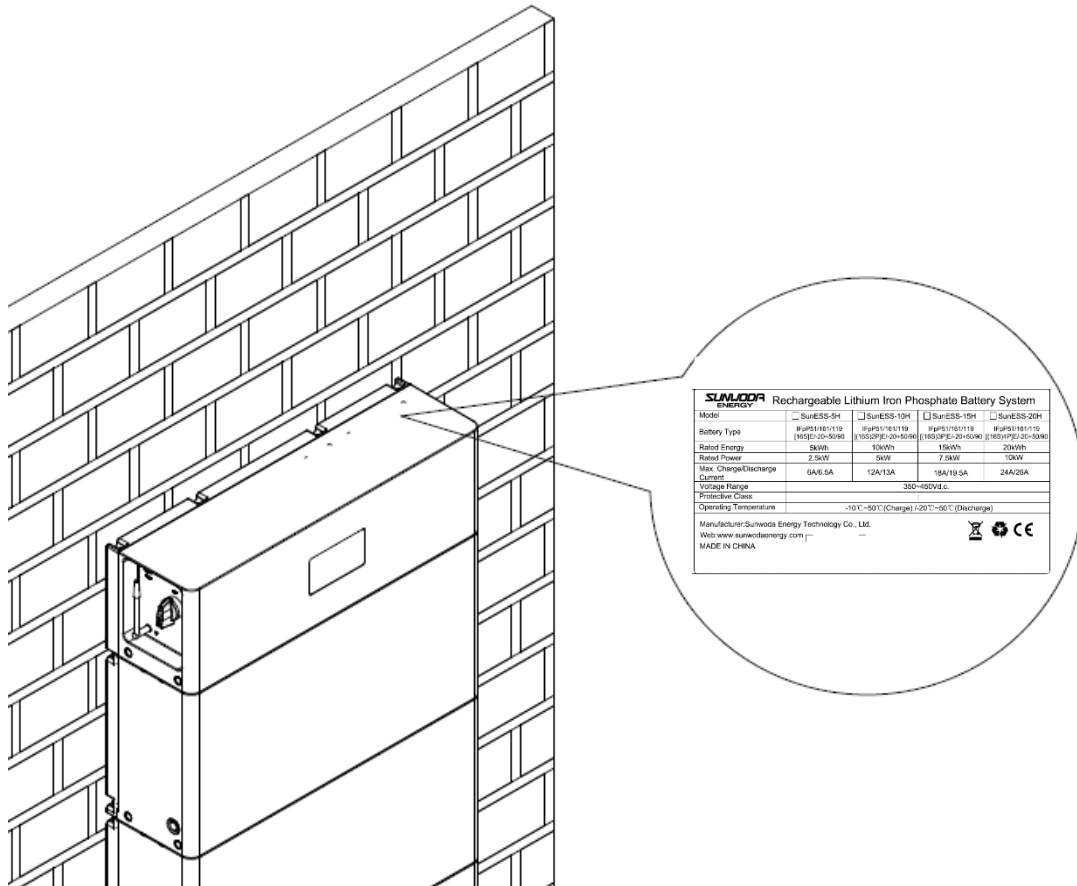
|              |         |       |  |
|--------------|---------|-------|--|
| Fixing screw | M5*12   | 4 pcs |   |
| Screw cover  | plastic | 4 pcs |  |



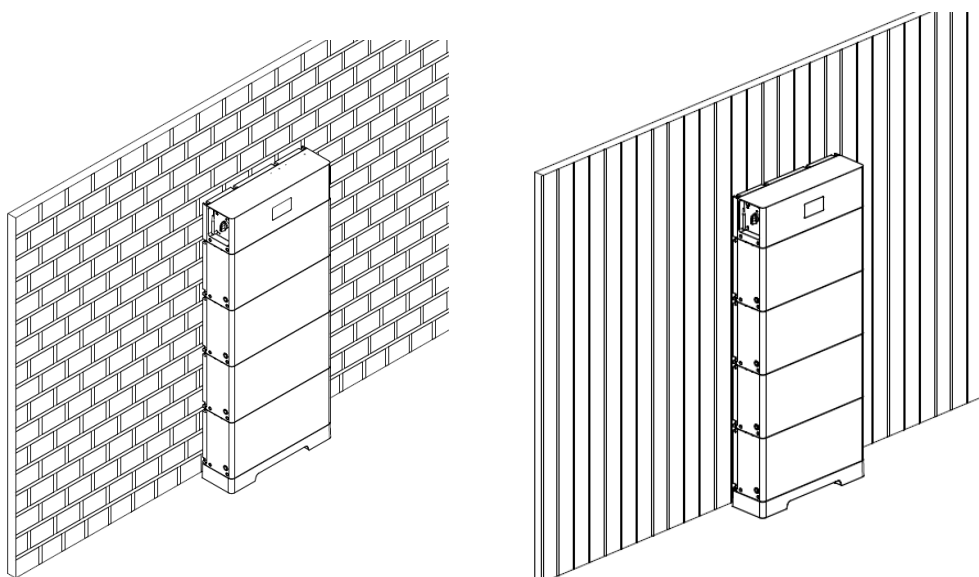
## ②Check model

Tick the nameplate model according to the number of installed battery modules:

|                   |                   |
|-------------------|-------------------|
| 5kWh: SunESS-5H   | 10kWh: SunESS-10H |
| 15kWh: SunESS-15H | 20kWh: SunESS-20H |



## i. Installation accomplish



## 4 Electrical connections



Do not power on the system during electrical connection.

### 4.1 Grounding instructions

The recommended grounding cable specifications are as follows.

|               |                      |
|---------------|----------------------|
| Ground cable  | 10AWG (yellow-green) |
| Ring terminal | M5                   |
| Screw         | M5                   |

Prepare and install the ground cable:

- Select a ground cable with appropriate length and recommended specifications.
- Strip one end of the ground cable to a suitable length.
- Use proper tooling to crimp the ground cable with OT terminal.
- Connect the OT terminal to the control module with M5 screw.
- Crimp another end of the ground cable and connect to the ground point.

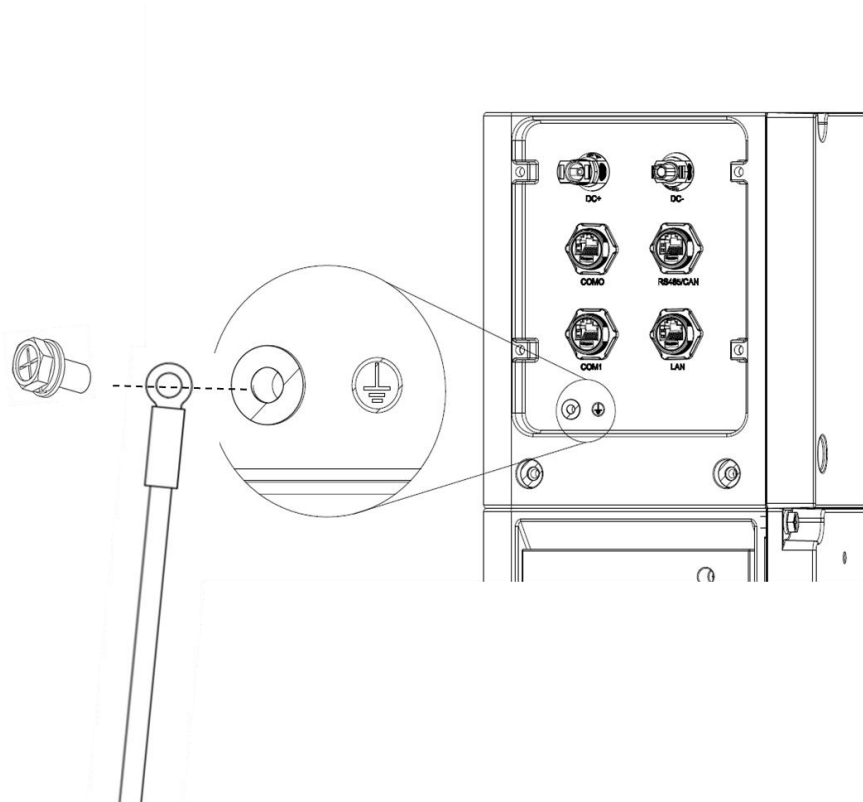
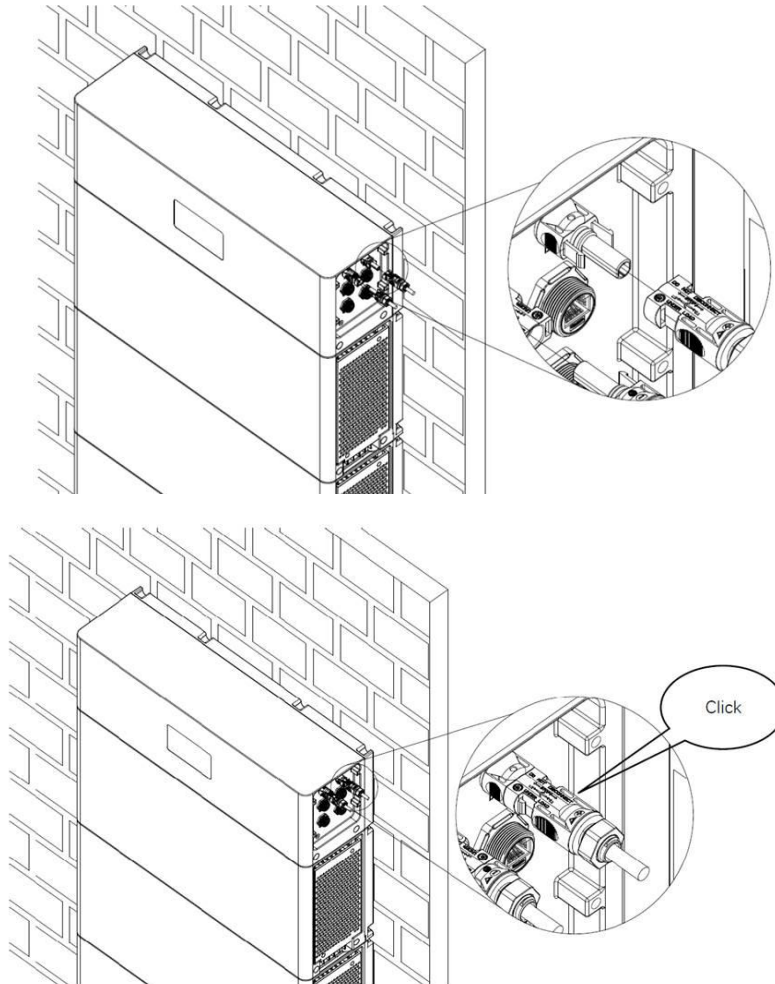


Figure 4-1-1 Schematic diagram of equipment grounding

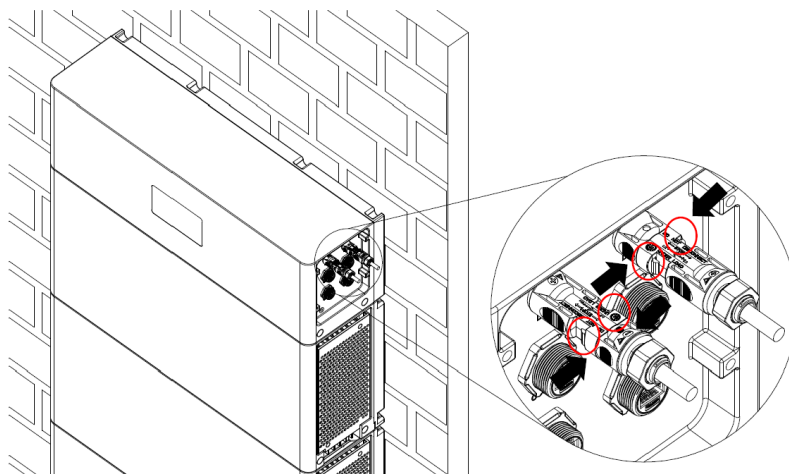
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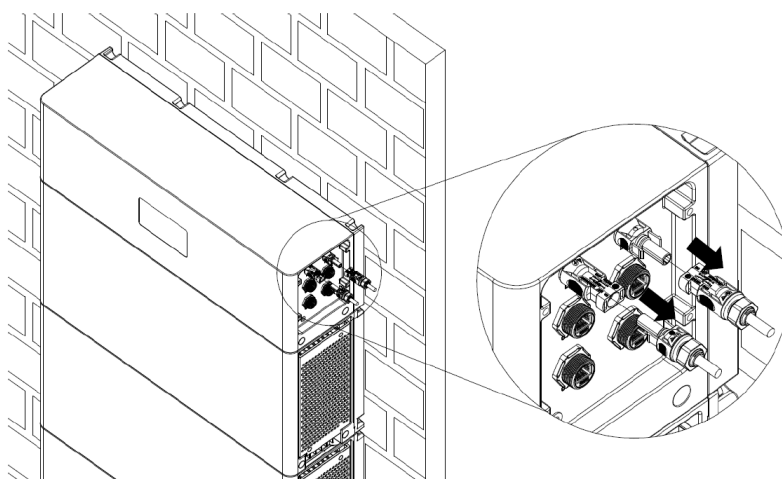
## 4.2 Power connector installation

Connect the wired DC terminal to the control module as shown below, and push it until you hear a “Click” sound, which proves the fastened connection.



When pulling out the DC terminal, press the clips on both ends of the connector and then pull it out, as shown in the figure.





## 4.3 Cable connection

### 4.3.1 Single SunESS-H system



Refer to user manual for inverter connection.

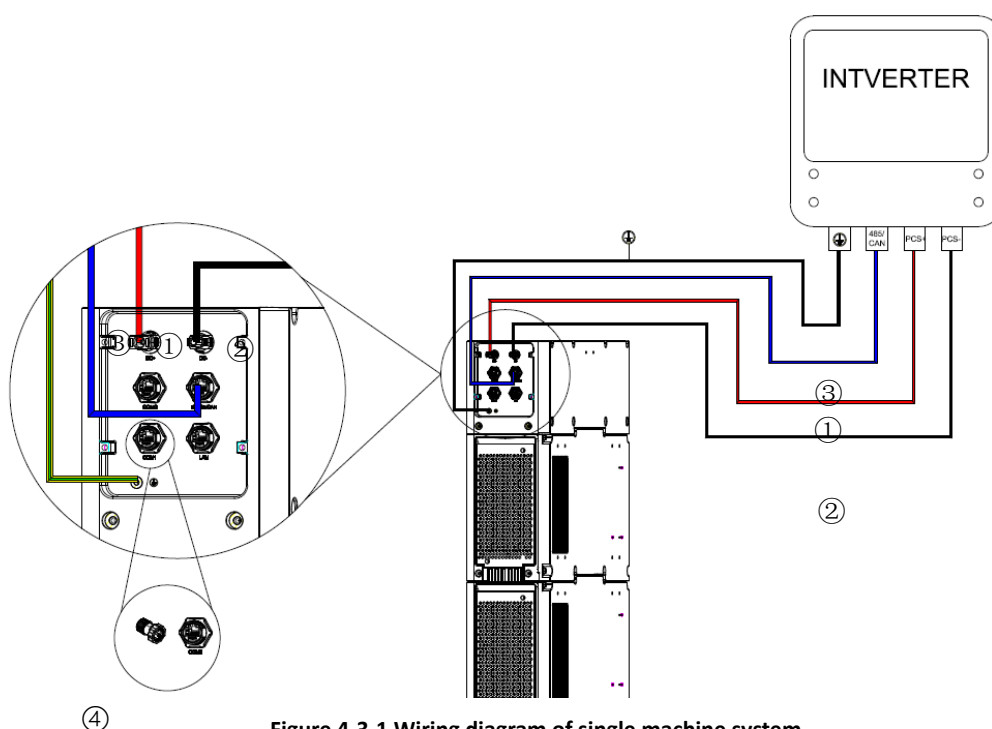


Figure 4-3-1 Wiring diagram of single machine system

| No. | Harness name                      | Cable mark   |
|-----|-----------------------------------|--------------|
| ①   | Positive wire harness             | DC+ PCS/BAT+ |
| ②   | Negative wire harness             | DC- PCS/BAT- |
| ③   | PCS-RS485/CAN communication cable | BAT PCS      |
| ④   | 120ohm resistance                 | /            |



120ohm resistance should be installed on COM1 port.



### 4.3.2 Multiple SunESS-H in parallel

Up to 2 pcs SunESS-H can be connected in parallel directly. The power conductor of the combined SunESS-H output shall be according to the total current rated.



Consider using a distribution box when combining positive and negative output from multiple SunESS-H as illustrated below. Choose proper conductor / cable in a way that the current during normal or fault condition (fault current) do not lead to excessive heating of the material or fire hazard.

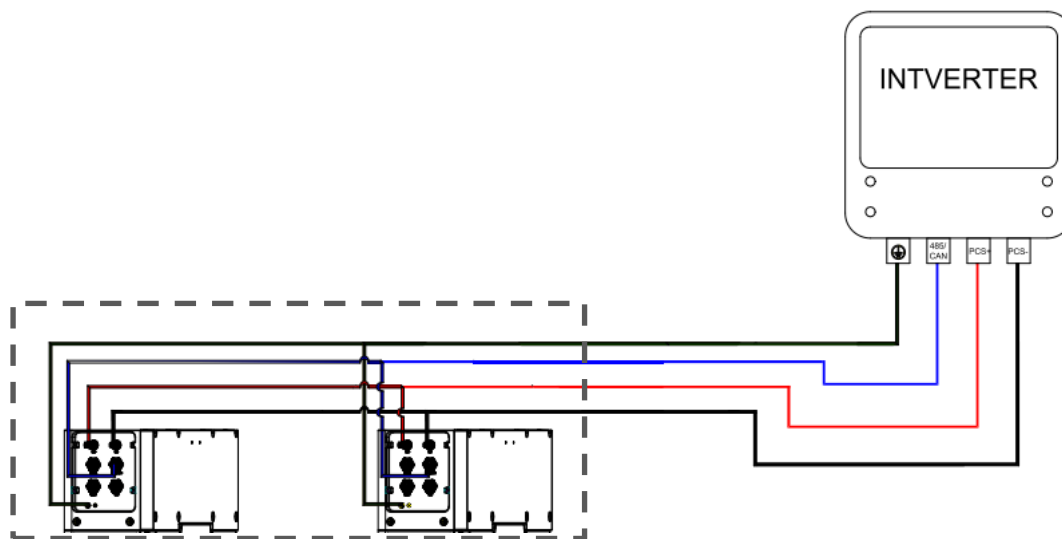


Figure 4-3-2a Wiring diagram of parallel system (dashed square represents the distribution box)

For inverter communication, only the **CAN/RS485** on the mater unit needs to be connected. Communication between SunESS-H is by connecting **COM0** (slave-side) to **COM1** (master-side) as illustrated below.

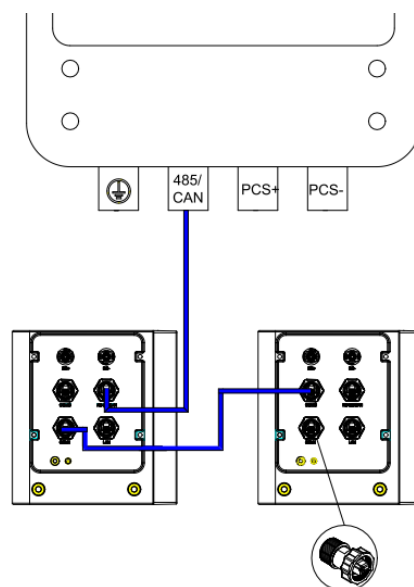


Figure 4-3-2b Communication wiring of multiple system

Note: Please consult the supplier to obtain the instructions for three clusters system in parallel.

(Data Box is optional accessories)

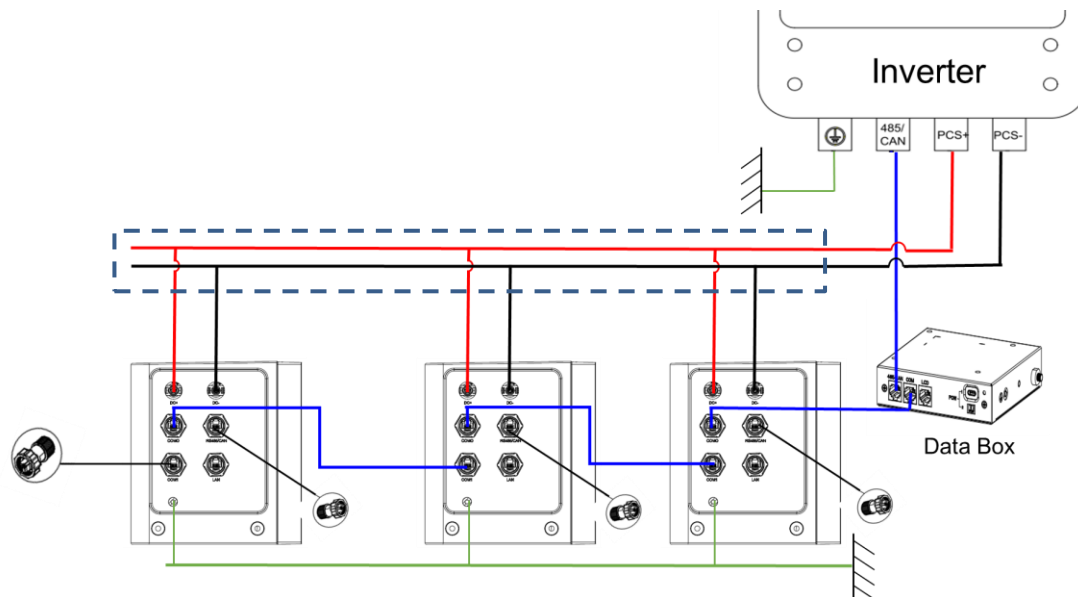
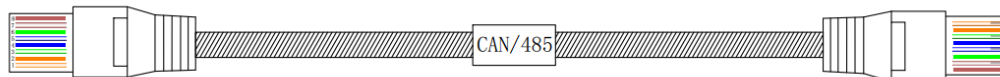


Figure 4-3-2c Wiring diagram of three clusters system in parallel.

### 4.3.3 Communication Cable Connection Instruction with Inverters

Take out the pre-made CAN/RS485 communication cable from the package and connect the RS485/CAN port to the inverter communication port.



#### Note:

If the inverter cannot communicate with the battery, please check the communication pin sequence of inverter. If it does not match the battery pin sequence, you need to re-crimp according to the pin sequence and definition of both battery and inverter.

Pin definition of battery interface RS485/CAN is following:

| Color        | Port | Pin | Function definition |
|--------------|------|-----|---------------------|
| Orange-white |      | 1   | RS485A              |
| Orange       |      | 2   | RS485B              |
| Green- white |      | 3   |                     |
| Blue         |      | 4   | CANH                |
| Blue- white  |      | 5   | CANL                |
| Green        |      | 6   |                     |
| Brown-white  |      | 7   | Wakeup+             |
| Brown        |      | 8   | Wakeup-             |

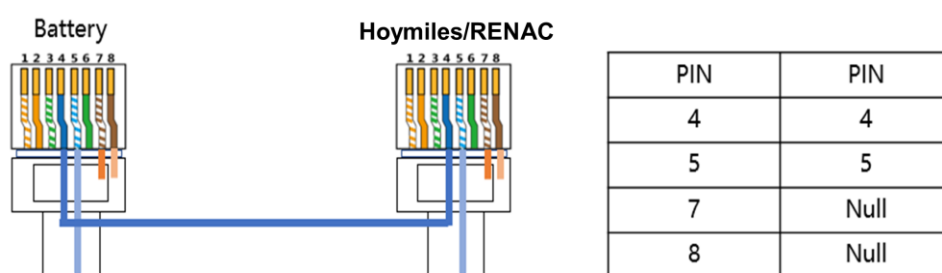
The following is inverter brand and PIN definition that cannot communicate directly.

Please cut off the RJ45 connector at PCS end of communication cable, then using the RJ45 Terminal (Component) to re-crimp the communication cable connector at PCS end. It is recommended to keep CANH and CANL signal connection only.

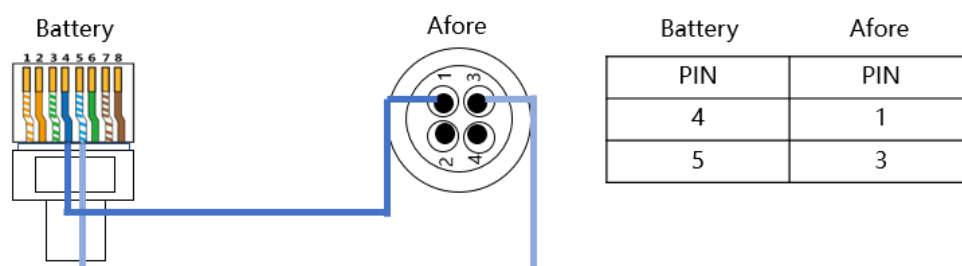
| Inverter brand   |   | Hoymiles* <sup>1</sup> | RENAC* <sup>1</sup> | Afore* <sup>2</sup> | Ferroamp* <sup>3</sup> |
|------------------|---|------------------------|---------------------|---------------------|------------------------|
| Pin & definition | 1 |                        |                     | CANH                | CANL                   |
|                  | 2 |                        |                     |                     | CANH                   |
|                  | 3 |                        |                     | CANL                |                        |
|                  | 4 | CANH                   | CANH                |                     |                        |
|                  | 5 | CANL                   | CANL                |                     |                        |
|                  | 6 |                        |                     |                     |                        |
|                  | 7 | Null                   | Null                |                     |                        |
|                  | 8 | Null                   | Null                |                     |                        |



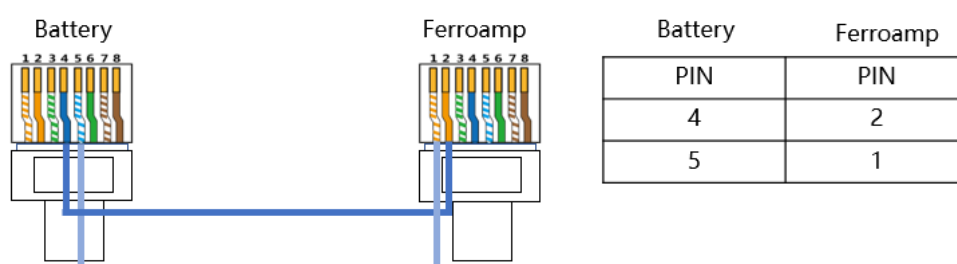
\*1: Pin7 and Pin8 of the **Hoymiles** and **RENAC** inverter communication cable need to be cut off, if not, the battery will be power on automatically and can't be shut down.



\*2: **Afore** inverter use a non-RJ45 connector, please refer to the picture below for connection.



\*3: **Ferroamp** inverter CAN PIN definition is different with Battery, please re-crimp the communication cable connector at PCS end as the picture below for connection.



## 5 Power up your system



Checked all connections thoroughly before proceeding.

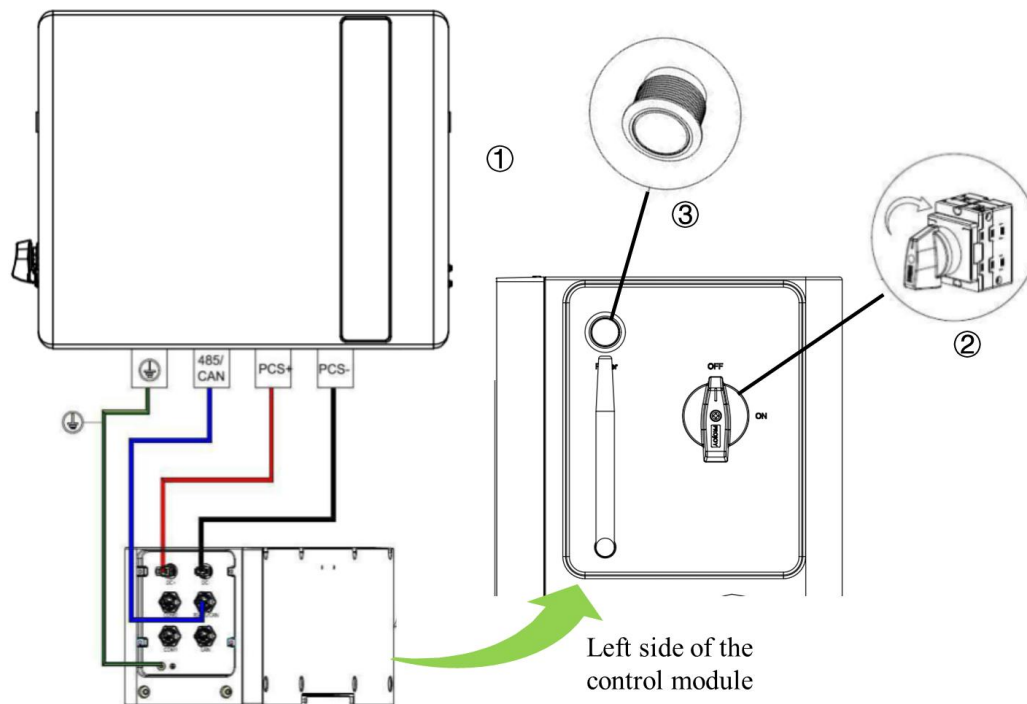


Refer to user manual for inverter operation.

### 5.1 System power up

- Close the inverter side switch ① (if the inverter has a separate battery switch).
- Close the control module circuit breaker ② (MCB).
- Press and hold the POWER button ③ for more than 3s.

The POWER button lights up, the output is enabled and the display interface lights up.



Note: Each cluster of battery systems in parallel system is powered on independently.

### 5.2 System power off

- Turn off the battery switch on the inverter side ① (if any) or make the inverter stop charging and discharging the battery.
- Press and hold the POWER button ③ for more than 8s.
- Disconnect the battery side MCB ②.

The system disable output. Both Power button led and the display goes off.

Note: Each cluster of battery systems in parallel system is powered off independently.

### 5.3 Display description

- The display will automatically turn off after idling for 10 minutes.

Short press the POWER button (1s) to wake up the display.

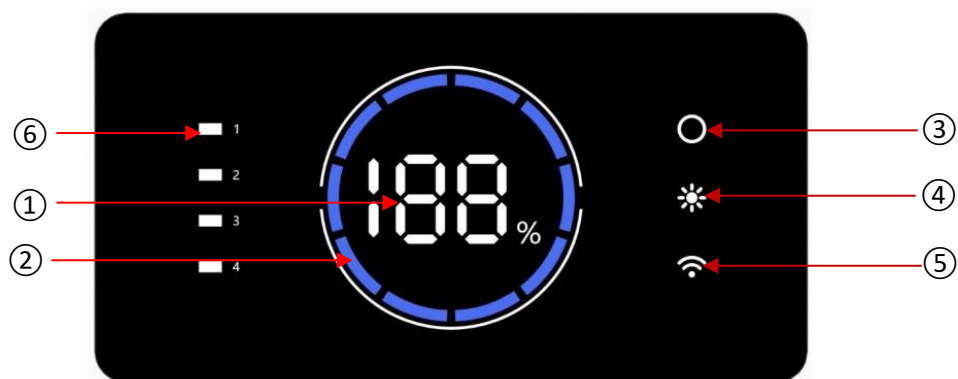


Table 5-3-1 Display

| Item | Description           | Function   |
|------|-----------------------|--|
| ①    | SOC                   | Digital display of real-time state of charge (SOC)   |
| ②    |                       | [Constant on] discharging / idling, lit-up blue bar shows SOC.<br>[Flashing] charging (last bar in counterclockwise direction) |
| ③    | System status         | [Constant on] normal<br>[Flashing] system fault  |
| ④    | Heating state         | [Constant on] heating function activated<br>[Off] heating function is not activated  |
| ⑤    | Network status        | [Constant on] Wi-Fi network connection successful<br>[Flashing] Wi-Fi network is not connected                                 |
| ⑥    | Battery module status | [constant on] battery module is normal<br>[Flashing] battery module fault  |

### 5.4 System configuration

#### a. Download and install PowerLite APP

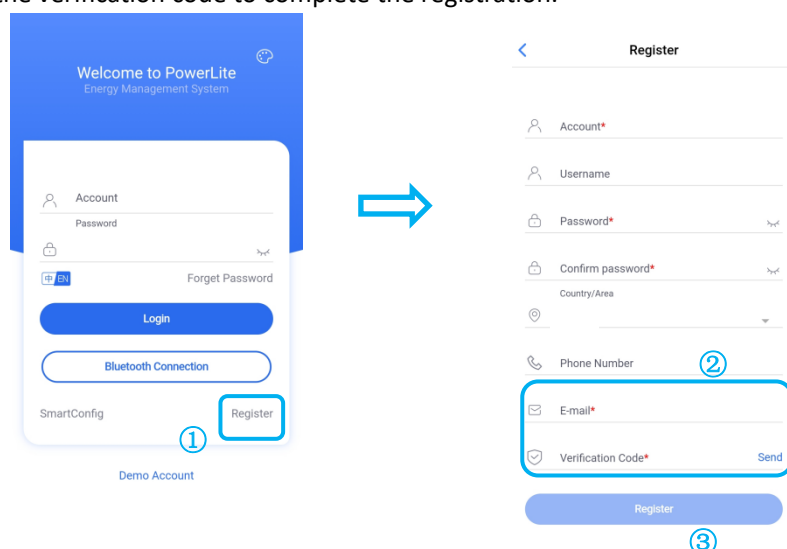
The battery parameter setting and remote monitoring can be realized through the APP software (PowerLite), please go to the App Store or Google Play to search for "PowerLite" to download and install.

#### b. Network configuration

- Turn on the Wi-Fi and Bluetooth signal on your phone
- Click Register to go to register an account



Enter the registration interface and fill in the information, after receiving the verification by email, enter the verification code to complete the registration.

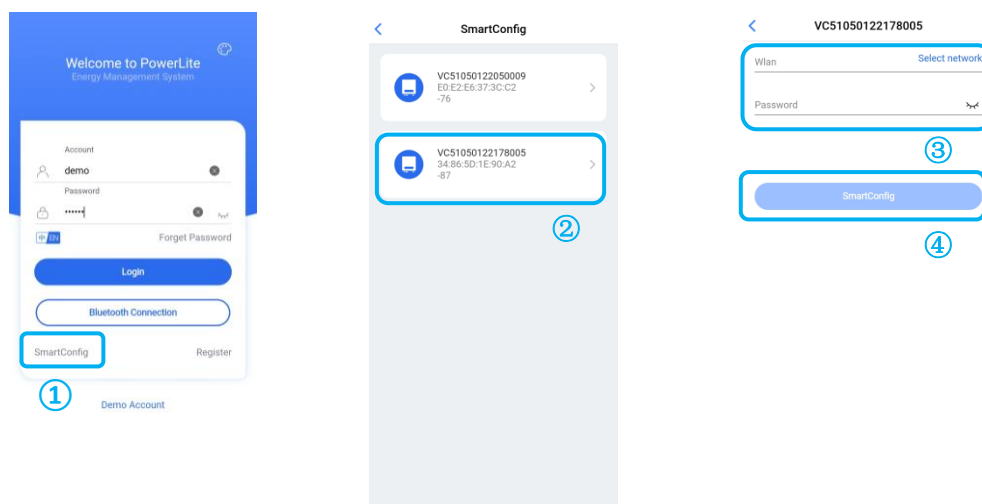


Note: If you have already registered a login account, please ignore this step.

### 3) Configure the network

(You can check the Bluetooth SN code of the battery device at the antenna position of the control module)

①Click "SmartConfig", ②Select the Bluetooth device corresponding to the battery, ③Enter the WiFi network account and WiFi password, ④Click "SmartConfig" to complete the networking, the APP displays the successful network configuration information and the WiFi icon on the display is always on, that is, the network configuration is completed.

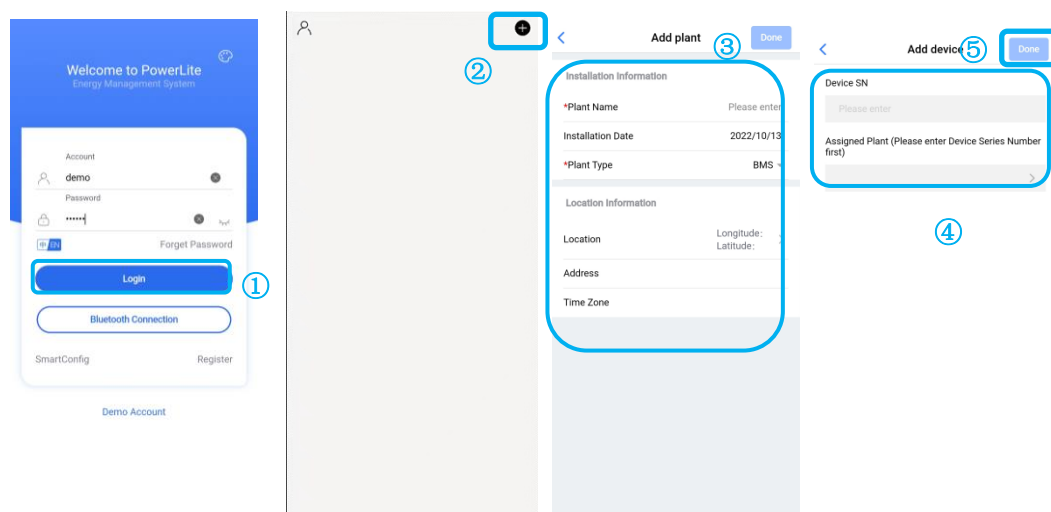


### c. Add site/device

(Please check the battery equipment SN on the control module)

Enter the account, fill in the password and verification code, ①Click "Login" to log in. ②After logging in, click on the top right corner of the main interface to add a site, ③After recommending a power station, then add equipment, ④ select the SN code on the nameplate of the control module to add, ⑤And simultaneously click "Assigned Plant" to bind the battery equipment to the

established power station , complete the site/device addition.



Note: The configuration steps have finished after step c. Because SunESS-H can automatically adapt to the inverter protocol, it doesn't need to set the inverter manufacturer parameters. Please check the Battery Communication Compatibility List, match the compatible inverter.

## 6 Maintenance and troubleshooting

### 6.1 Routine maintenance

- Maintenance charge every 6 months

From the date of manufacturer shipment, the battery shall be maintained every 6 months. Action must be taken in case SOC reaches 10%.

| Ambient temperature | Must be recharged within |
|---------------------|--------------------------|
| (45, 50] °C         | 7 days                   |
| (35, 45] °C         | 15 days                  |
| ≤35°C               | 30 days                  |

- Disconnect the battery if not being used

BMS consumes power even when the battery is not being used. Disconnect the battery output to prevent the battery from becoming empty. For store-away, make sure the SOC is between 45% and 55% before disconnect.

- Check the battery system regularly. Contact your support if any anomaly detected.

### 6.2 Fault checklist

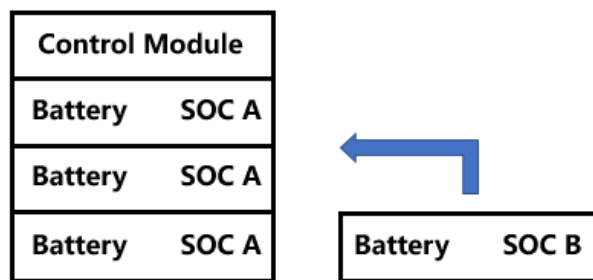
| Fault   | Cause   | Solution  |
|---|---|---|
| No voltage output when power on, and the key light is not on        | 1. Press the key for less than 3s<br>2. Battery module failure  | 1. Please try restarting the battery, Press the key for more than 3s<br>2. Please contact the supplier for repair or replace the battery module   |
| No voltage output when power on, but the key light is on            | 1. The battery cannot be started due to external failure<br>2. Battery module failure<br>3. Control module fuse blown   | 1. Check the external wiring circuit, or disconnect the external wiring and try to power on again<br>2. If it cannot be started after the external wiring is disconnected, check or replace the battery pack<br>3. Check whether the fuse in the control module is connected, if not, please replace a new fuse.  |
| Inverter won't start  | 1. The battery voltage is too low or the SOC is lower than the shutdown protection value<br>2. Battery module failure   | 1. Charge the battery after starting the inverter from the grid or PV<br>2. Check the external wiring circuit, or disconnect the external wiring and try to power on again<br>3. Please contact the supplier for more information   |
| Inverter CAN communication fails                                    | 1. Inverter manufacturer's parameter setting without setting in PowerLite APP;<br>2. Inverter battery type selection error<br>3. Terminal resistance is not installed on COM1 port of control module<br>4. Inverter communication line pin connection error | 1. Log in to the PowerLite APP to set PCS setting<br>2. Select the corresponding battery type on the inverter<br>3. COM1 install terminal resistor<br>4. Check whether the communication pin definitions of inverter and battery are consistent<br>5. Please contact the supplier for more information  |
| Battery shutdown during charging and discharging                    | 1. The charging and discharging power is too large, and the battery is protected from excessive power<br>2. Battery module failure  | 1. Reduce the charging and discharging power of the inverter;<br>2. Please try restarting the battery<br>3. Log in to the PowerLite APP to view the fault information and contact the supplier  |
| Battery module overcurrent protection                               | The charging and discharging power is too large, and the battery is protected from excessive power  | 1. Reduce the charging and discharging power of the inverter;<br>2. Overcurrent fault can be recovered automatically. If the fault is triggered three times in succession, it will be locked and the system needs to be restarted<br>3. Log in to the PowerLite APP to view the fault information and contact the supplier  |
| Battery module charging and discharging over-temperature protection | 1. The product installation environment is too high<br>2. The product has been running at rated power for too long<br>3. The internal fan of the battery module works abnormally  | 1. Check whether the ambient temperature exceeds the maximum allowable temperature range and whether the battery module installation position is well ventilated. If it is not ventilated or the ambient temperature is too high, please improve the ventilation and heat dissipation<br>2. Reduce the load power of the inverter<br>3. If the ventilation and ambient temperature are normal, please |



|  |  |   |
|--|--|---|
|  |  | contact the supplier for more information   |
| Battery module charging low temperature protection   | 1. The product installation environment is too low<br>2. The heating film of the battery module works abnormally   | 1. Check whether the ambient temperature exceeds the minimum allowable charging temperature range. If the ambient temperature is too low, please improve the environment<br>2. Please contact the supplier for more information |
| Automatic shutdown at low battery voltage  | The battery is over-discharged and not recharged in time   | 1. The inverter is set with charging mode, which can charge the battery through the grid or PV<br>2. Restart the battery and charge it through the inverter<br>3. Please contact the supplier for more information              |
| Battery module failure   | Internal failure of battery module   | Log in to the PowerLite APP to view the fault information and contact the supplier  |
| Short discharge time   | battery SOC is low   | Keep the product charged continuously and keep the energy storage battery system fully charged  |
|  | low ambient temperature  | Guarantee the product to work within the recommended suitable temperature range   |
|  | Product overload   | Check load status and remove non-essential loads  |
|  | Batteries age and capacity decreases   | To replace the battery, please contact the supplier for the battery and its components  |
| Unable to charge and discharge   | Internal failure   | Log in to the PowerLite APP to view the fault information and contact the supplier  |
|  | Battery report charging or discharging protection failure  | Log in to the PowerLite APP to view the fault information and contact the supplier  |
|  | After the battery is discharged to the SOC protection value, it needs to be charged for a period of time before it is allowed to discharge.  | The battery is charged to the SOC value set by the restart  |
|  | battery over temperature   | Stand at room temperature for more than 3 hours   |
| After the system is powered on, the display cannot be lit or the displayed content is abnormal     | 1. Display failure<br>2. Control module fault  | 1. Please try restarting the battery<br>2. Log in to the PowerLite APP to view the fault information and contact the supplier<br>3. Please contact the supplier to repair or replace the control module                         |
| The display cannot wake up and light up during system operation                                    | 1. If the POWER button light is off, the POWER button is faulty or the button wiring is loose<br>2. If the display still does not light up after restarting, the display is faulty | 1. Log in to the PowerLite APP to view the fault information<br>2. Please try restarting the battery<br>3. Please contact the supplier to repair or replace the control module  |
| The number of battery icons displayed on the display screen is inconsistent with the actual number | Communication disconnection  | 1. Check whether the battery stack is installed reliably, and confirm the abnormal battery through the battery status indicator on the display  |

|   |   |   |
|---|---|---|
|   |   | 2. Please try restarting the battery<br>3. Please contact the supplier to repair or replace the battery module                      |
| The system status light on the display is abnormal and blinks every 1S                        | Battery module failure  | Log in to the PowerLite APP to view the fault information and contact the supplier  |
| The heater works abnormally, and the heating status indicator on the display flashes every 1S | Heating circuit failure   | Log in to the PowerLite APP to view the fault information and contact the supplier  |
| Abnormal Bluetooth connection   | 1. bluetooth account connect error<br>2. Bluetooth connected to other devices                                 | 1. Check whether the paired Bluetooth is consistent with the installed product<br>2. Disconnect Bluetooth from other devices        |
| Abnormal WiFi connection  | 1. The WiFi connection is misconfigured<br>2. The WiFi module is abnormal and the line connection is abnormal | 1. Check if the battery WiFi connection configuration is correct<br>2. Check whether the antenna is installed or connected reliably |

### 6.3 Battery mixing guidelines



- When a new battery pack is added to the old battery system, please charge the battery system to SOC 100%, and then use normally.

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## 7 Warehouse storage guidelines

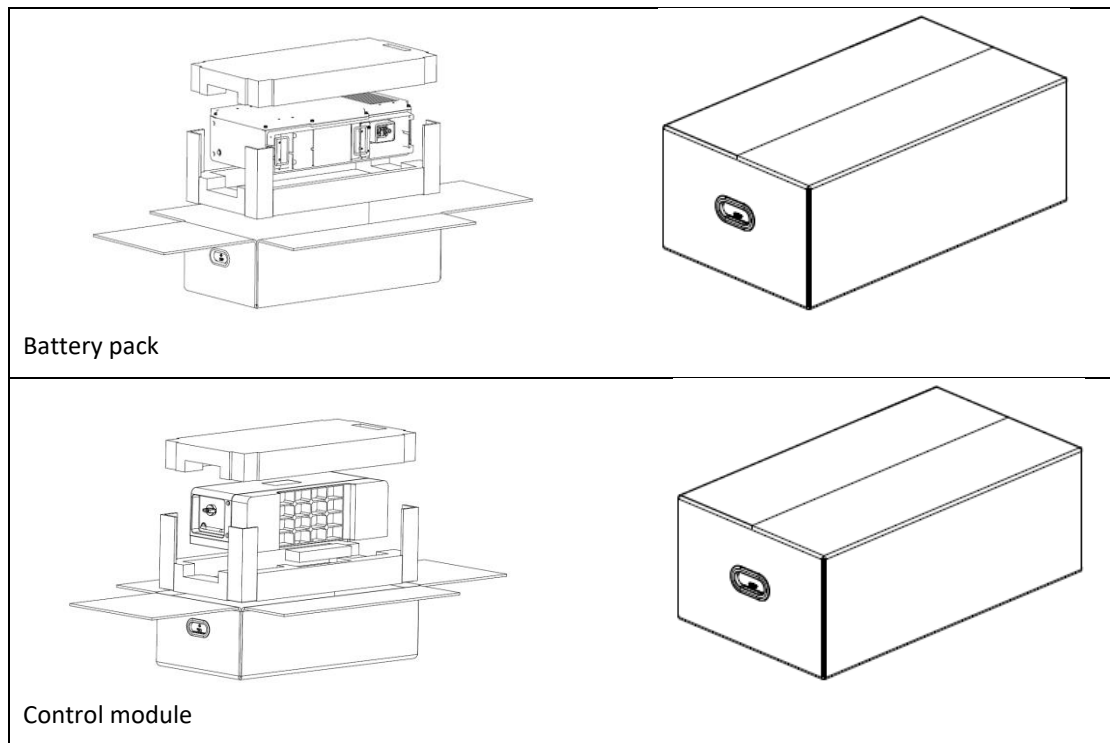
### 7.1 Packaging guidelines

Lithium-ion batteries is recognized as dangerous goods. The packaging requirements for battery products are as follows:

- a. The packaging manufacturer with the packaging qualification for dangerous goods is responsible for providing product packaging, and the packaging manufacturer has a record in the local Commodity Inspection Bureau;
- b. After the packaging manufacturer completes the packaging, the supplier needs to apply to the Commodity Inspection Bureau, and the Commodity Inspection Bureau will provide the "Dangerous Package Product Use Inspection Sheet" and "Dangerous package product performance inspection sheet", and complete the dangerous package commodity inspection;
- c. All battery packs should be packaged with product instruction manuals. The packaged product should be placed in a dry, dust-proof and moisture-proof packing box;
- d. The product name, model, quantity, gross weight, manufacturer, and ex-factory date should be marked on the outside of the packing box.
- e. The necessary signs such as "upward" and "fear of fire" shall meet the requirements of GB/T 191;
- f. The packing method is: packing in a carton with molded foam buffer material in the carton;
- g. Accessories packaging: single accessories are first fastened with cardboard or plastic film or braided straps, neatly placed in the carton, and filled with regular fillers (foam pads, cardboard, etc.) to prevent the accessories from shifting in the box. The following documents should be included with the product when leaving the factory:
  - 1) Product certificate (both in Chinese and English);
  - 2) Product use (installation) manual (both in Chinese and English);
  - 3) Product packing list (both in Chinese and English);
- h. Clean battery

Regular cleaning of the battery system is recommended. If the case is dirty, use a soft dry brush or dust collector to remove the dust. Cleaning liquid materials include solvents, abrasives, etc. Corrosive liquids should not be used to clean the housing.

- i. Packaging step



## 7.2 Storage

The battery pack is stored in a clean, dry and ventilated room with an ambient temperature of  $25^{\circ}\text{C} \pm 5^{\circ}\text{C}$  and a relative humidity of not more than 75%. The battery pack has a state of charge of 45% to 55%. Avoid contact with corrosive substances and keep away from fire and heat sources.

## 8 Dispose of used batteries

Comply with applicable local regulations for the disposal of electronic waste and used batteries.

- Do not mix with your household waste.
- Do not expose the battery to high temperatures or direct sunlight.
- Do not expose batteries to high humidity or corrosive environments.

Contact supplier or original manufacturer for disposal options.

## 9 Detailed specifications

| Item                                    | Parameter                                     |             |              |              |
|---|---|-------------|--------------|--------------|
| <b>Control module model</b>             | H0K6050P03                                    |             |              |              |
| Operating voltage                       | 250~550V                                      |             |              |              |
| Max. current                            | 50A   |             |              |              |
| <b>Battery module model</b>             | B40012DP03                                    |             |              |              |
| Cell Type                               | LFP   |             |              |              |
| Rated Voltage                           | 400V, with DC-DC power module built-in        |             |              |              |
| Rated energy                            | 5kWh  |             |              |              |
| Group method                            | 16S1P   |             |              |              |
| <b>System model</b>                     | SunESS-5H                                     | SunESS-10H  | SunESS-15H   | SunESS-20H   |
| No. of batt. module                     | 1   | 2           | 3            | 4            |
| Rated energy                            | 5kWh  | 10kWh       | 15kWh        | 20kWh        |
| Rated power                             | 2.5kW   | 5kW         | 7.5kW        | 10kW         |
| Max. charge current                     | 6A  | 12A         | 18A          | 24A          |
| Max. discharge current                  | 6.5A  | 13A         | 19.5A        | 26A          |
| Peak output power                       | 4.2kW/20s                                     | 8.4kW/20s   | 12.6kW/20s   | 16.8kW/20s   |
| Dimensions W*H*D, mm                    | 653*597*189                                   | 653*912*189 | 653*1227*189 | 653*1542*189 |
| Net weight                              | 67kg  | 119kg       | 171kg        | 223kg        |
| Rated voltage                           | 400V  |             |              |              |
| Operating voltage                       | 350V~450V                                     |             |              |              |
| External communication                  | CAN/RS485                                     |             |              |              |
| WiFi Frequency range                    | 2412-2472MHz                                  |             |              |              |
| WiFi Max. Transmission power range      | <20dBi  |             |              |              |
| Bluetooth Frequency range               | 2402-2480MHz                                  |             |              |              |
| Bluetooth Max. Transmission power range | <8dBi   |             |              |              |
| Cycle life                              | 6000 times (25°C, 0.5C/0.5C, 90%DOD )         |             |              |              |
| Scalable                                | Up to 3 cabinets in parallel                  |             |              |              |
| Protection class                        | IP65  |             |              |              |
| Operating temperature                   | Charging [-10,50] °C; Discharging [-20,50] °C |             |              |              |
| Working humidity                        | 5%~95%RH                                      |             |              |              |

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|                  |   |
|------------------|---|
| Working altitude | <4000m                                    |
| Certification    | IEC62619,CE,UN38.3, VDE2510-50,UL1973,FCC |

# RED Declaration of Conformity (DoC)

Unique identification of this DoC: .....

**We,**

Manufacturer's name: Sunwoda Energy Technology Co.,Ltd.

Manufacturer's Address: Room 201, Building C, Sunwoda Electronic Factory, Tangjia Community, Fenghuang Street, Guangming District, Shenzhen City, PEOPLE'S REPUBLIC OF CHINA

## **declare under our sole responsibility that the product:**

product name: Rechargeable Lithium Iron Phosphate Battery System

trade name:

type or model: SunESS-5H, SunESS-10H, SunESS-15H, SunESS-20H

relevant supplementary information: .....

(e.g. lot, batch or serial number, sources and numbers of items)

**to which this declaration relates is in conformity with the essential requirements and other relevant requirements of the RED Directive (2014/53/EU).**

**The product is in conformity with the following standards and/or other normative documents:**

HEALTH & SAFETY (Art. 3(1)(a)): EN IEC 62619:2022, EN 62311:2008, EN IEC 62311:2020, EN 50665:2017

EMC (Art. 3(1)(b)): EN IEC 61000-6-1:2019, EN IEC 61000-6-3:2021, EN 301 489-1 V2.2.3:2019, EN 301 489-17 V3.2.4:2020

SPECTRUM (Art. 3(2)): EN 300 328 V2.2.2:2019

OTHER (incl. Art. 3(3) and voluntary specs): N/A

Accessories: N/A

Software: N/A

Technical file held by: Sunwoda Energy Technology Co.,Ltd.

Place and date of issue (of this DoC):.....5.8.2023.....

Signed by or for the manufacturer: .....

(Signature of authorised person)

Name (in print): ..... Xiao Lixiang.....

Title: .....Engineer.....



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## Statements of Compliance

We hereby represent and certify that all products sold to company Sunwoda Energy Technology Co.,Ltd.

**Address:** Room 201, Building C, Sunwoda electronic Factory, Tangjia Community,  
Fenghuang Street, Guangming District, 518100 Shenzhen City, Guangdong Province, CHINA

Are in compliance with the requirements of Product Security and Telecommunications Infrastructure (PSTI) conditions specified in Schedule 2

- Identical to the test sample in all aspects (Such as design, construction, performance, components)
- our type reference

### List of Products/Parts to be declared:

| Product Name                                       | Product Model       |
|--|---------------------|
| Rechargeable Lithium Iron Phosphate Battery System | SunESS-H 5/10/15/20 |

Technical file held by: Sunwoda Energy Technology Co.,Ltd.

Place and date of issue: 2024/09/25

Signature: Clark Wang

Title: Compliance Engineer

